



2017 Library User Survey Report

University of Virginia Library

*Word cloud created as a result of responses in the Graduate student User Survey: "What do you value most about the Library?"

Samples, Response Rates, and Analysis

The Library conducts an annual User Survey to gather, compile, analyze, and communicate information about our users' satisfaction with, usage and usability of, and importance of, our resources, spaces, and services. The 2017 survey was in the field from March 13-March 31.

While there tend to be a few core questions to allow us to look at trends and to do breakout analysis, some questions are designed to address pertinent issues and to inform service development. Our goal is to find the areas in which we can begin to take action, with an eye toward continuous improvement.

Sample

The survey is sent via e-mail to random samples of Faculty, Graduate students, and Undergraduate students from all schools except Business, Medicine, and Law. Reminders are sent periodically, within the time that the survey remains in the field. Institutional Assessment & Studies provides the email lists, which include demographic information such as school, department, race/ethnicity, and gender.

Response rates

The 2017 response rate for Graduate and Undergraduate students increased slightly, while that of Faculty decreased slightly from last year's survey.

	Sample Size	Respondents	Rate
Faculty	396	116	29%
Graduate	290	90	31%
Undergraduate	3,766	905	24%
Prof. Research*	451	122	27%

Note: Respondents numbers reflect partial and completed surveys.

*See appendix for report for Professional Research Staff

Analysis

For questions measuring satisfaction or importance, the typical rating scale is 1 to 5, with 5 being the most positive rating. We then calculate a mean score for each constituency.

Some questions are analyzed by percentages, while those that offer breakdowns beyond constituency are typically calculated using response counts.

Response Rates by School

Undergraduate							
	# of Respondents	# in Sample	Population	%Respondents /Sample	%Respondents /Total Respondents	%Pop/TotalPop	Ratio %Respondents to %Pop
Architecture	16	75	282	21.33%	1.77%	1.85%	0.96
Arts&Sciences	641	2695	10922	23.78%	70.83%	71.55%	0.99
Batten	9	37	159	24.32%	0.99%	1.04%	0.95
Commerce	36	174	699	20.69%	3.98%	4.58%	0.87
Education	21	80	332	26.25%	2.32%	2.18%	1.07
Engr	168	660	2671	25.45%	18.56%	17.50%	1.06
SCPS	14	45	199	31.11%	1.55%	1.30%	1.19
Total/Overall	905	3766	15264	24.03%	100.00%	100.00%	1.00

Graduate							
	# of Respondents	# in Sample	Population	%Respondents /Sample	%Respondents /Total Respondents	%Pop/TotalPop	Ratio %Respondents to %Pop
Architecture	6	17	219	35.29%	6.67%	6.41%	1.04
Arts&Sciences	46	105	1195	43.81%	51.11%	34.97%	1.46
BasicMedSci	1	22	263	4.55%	1.11%	7.70%	0.14
Batten	3	8	100	37.50%	3.33%	2.93%	1.14
Commerce	5	25	298	20.00%	5.56%	8.72%	0.64
Education	15	50	596	30.00%	16.67%	17.44%	0.96
Engr	14	59	697	23.73%	15.56%	20.40%	0.76
Provost	0	4	49	0.00%	0.00%	1.43%	0.00
Total	90	290	3417	31.03%	100.00%	100.00%	1.00

Response Rates by School

Faculty							
	# of Respondents	# in Sample	Population	%Respondents /Sample	%Respondents /Total Respondents	%Pop/TotalPop	Ratio %Respondents to %Pop
Architecture	5	20	40	25.00%	4.31%	3.43%	1.26
Arts&Sciences	69	232	692	29.74%	59.48%	59.30%	1.00
Batten	4	9	23	44.44%	3.45%	1.97%	1.75
Commerce	8	26	86	30.77%	6.90%	7.37%	0.94
Education	16	40	113	40.00%	13.79%	9.68%	1.42
Engr	12	62	193	19.35%	10.34%	16.54%	0.63
SCPS	2	7	20	28.57%	1.72%	1.71%	1.01
Total	116	396	1167	29.29%	100.00%	100.00%	1.00

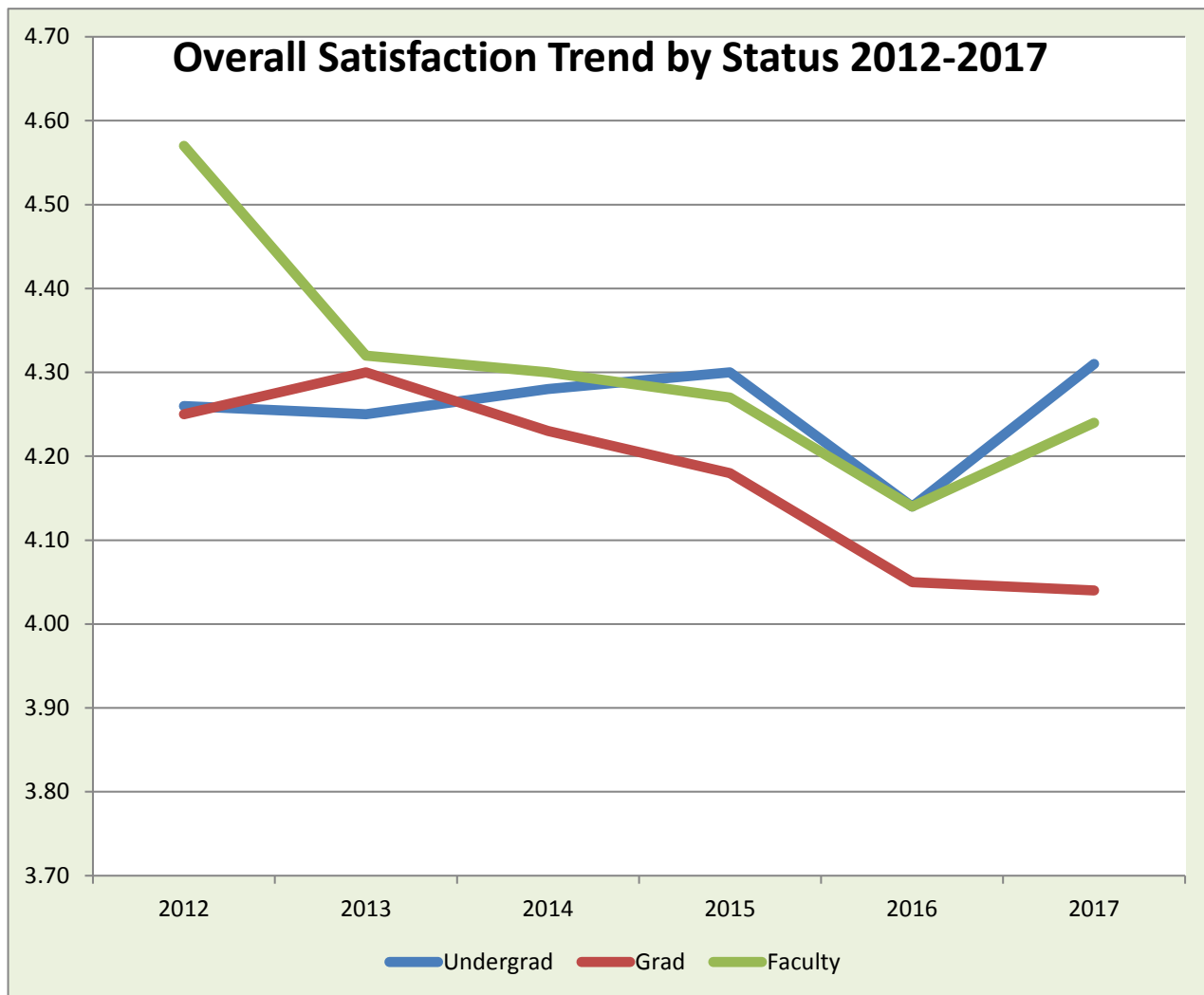
Overall Satisfaction

Overall Satisfaction by Status

Undergrad	Grad	Faculty
4.31	4.04	4.24

Overall Satisfaction 2012-2017

	2012	2013	2014	2015	2016	2017
Undergrad	4.26	4.25	4.28	4.30	4.14	4.31
Grad	4.25	4.30	4.23	4.18	4.05	4.04
Faculty	4.57	4.32	4.30	4.27	4.14	4.24

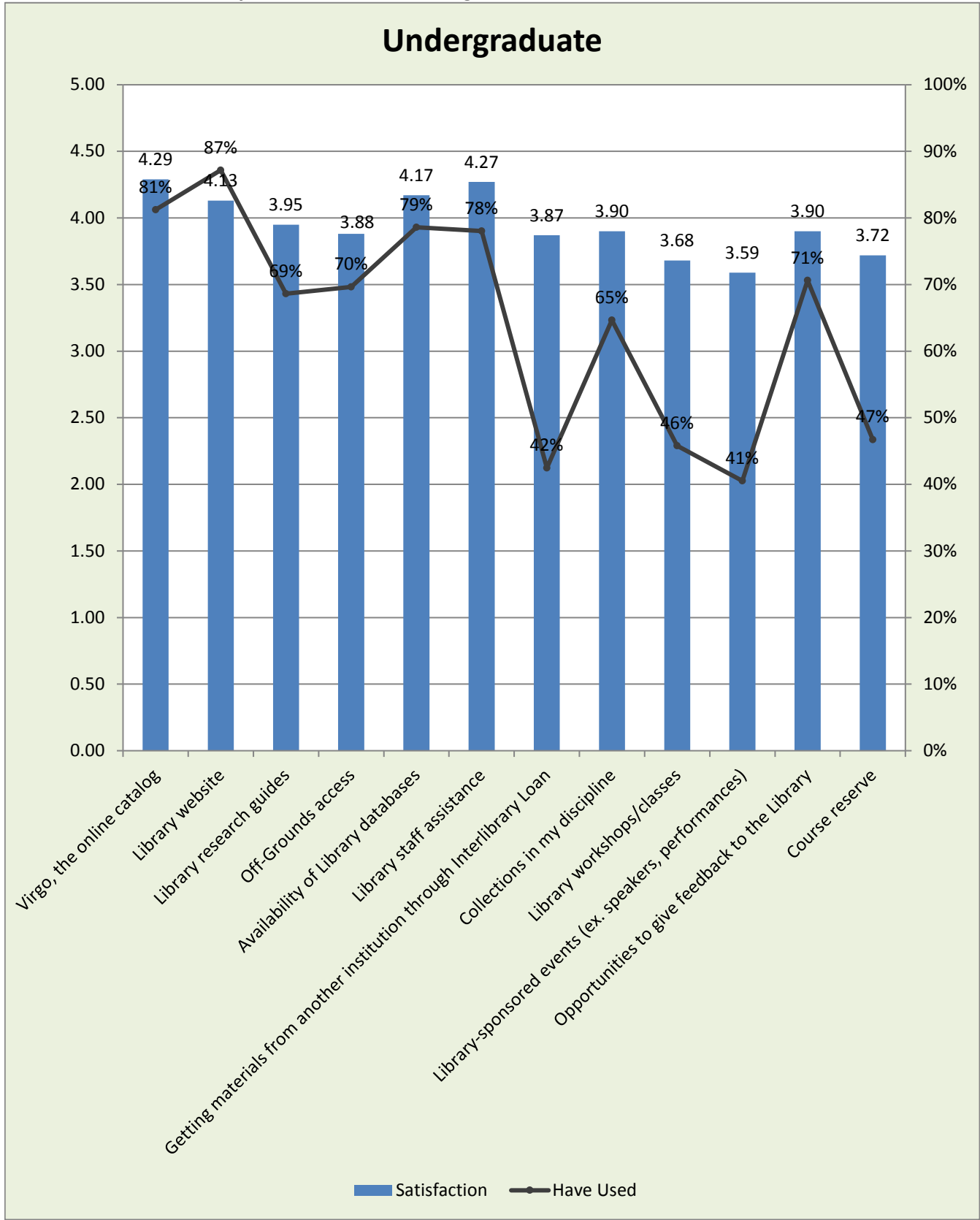


Satisfaction with Services and Collections

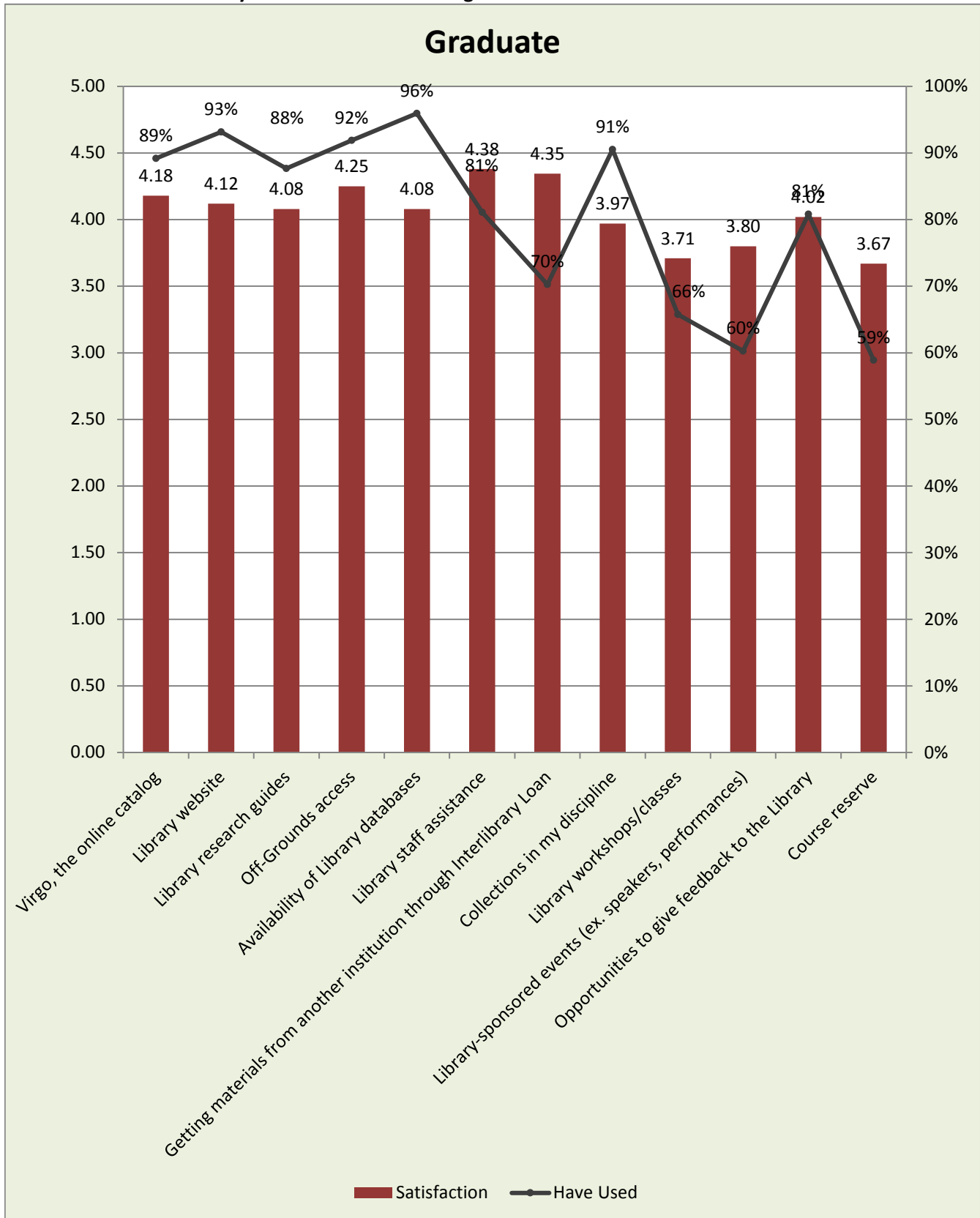
Satisfaction is on 1-5 scale with 5 indicating highest satisfaction.

	Undergrad	
	Satisfaction	Have Used
Virgo, the online catalog	4.29	81.22%
Library website	4.13	87.18%
Library research guides	3.95	68.61%
Off-Grounds access	3.88	69.66%
Availability of Library databases	4.17	78.59%
Library staff assistance	4.27	78.02%
Getting materials from another institution through Interlibrary Loan	3.87	42.47%
Collections in my discipline	3.90	64.64%
Library workshops/classes	3.68	45.78%
Library-sponsored events (ex. speakers, performances)	3.59	40.52%
Opportunities to give feedback to the Library	3.90	70.61%
Course reserve	3.72	46.72%
	Grad	
	Satisfaction	Have Used
Virgo, the online catalog	4.18	89.19%
Library website	4.12	93.15%
Library research guides	4.08	87.67%
Off-Grounds access	4.25	91.89%
Availability of Library databases	4.08	95.95%
Library staff assistance	4.38	81.08%
Getting materials from another institution through Interlibrary Loan	4.35	70.27%
Collections in my discipline	3.97	90.54%
Library workshops/classes	3.71	65.75%
Library-sponsored events (ex. speakers, performances)	3.80	60.27%
Opportunities to give feedback to the Library	4.02	80.82%
Course reserve	3.67	58.90%
	Faculty	
	Satisfaction	Have Used
Virgo, the online catalog	4.28	95.45%
Library website	4.14	92.59%
Library research guides	4.12	78.70%
Off-Grounds access	4.37	89.09%
Availability of Library databases	4.46	91.82%
Library staff assistance	4.67	86.4%
Getting materials from another institution through Interlibrary Loan	4.74	85.45%
Collections in my discipline	4.13	91.82%
Library workshops/classes	4.02	47.71%
Library-sponsored events (ex. speakers, performances)	3.72	42.73%
Delivery of materials through LEO	4.78	81.82%
Opportunities to give feedback to the Library	4.21	60.00%
Course reserve	4.38	83.64%

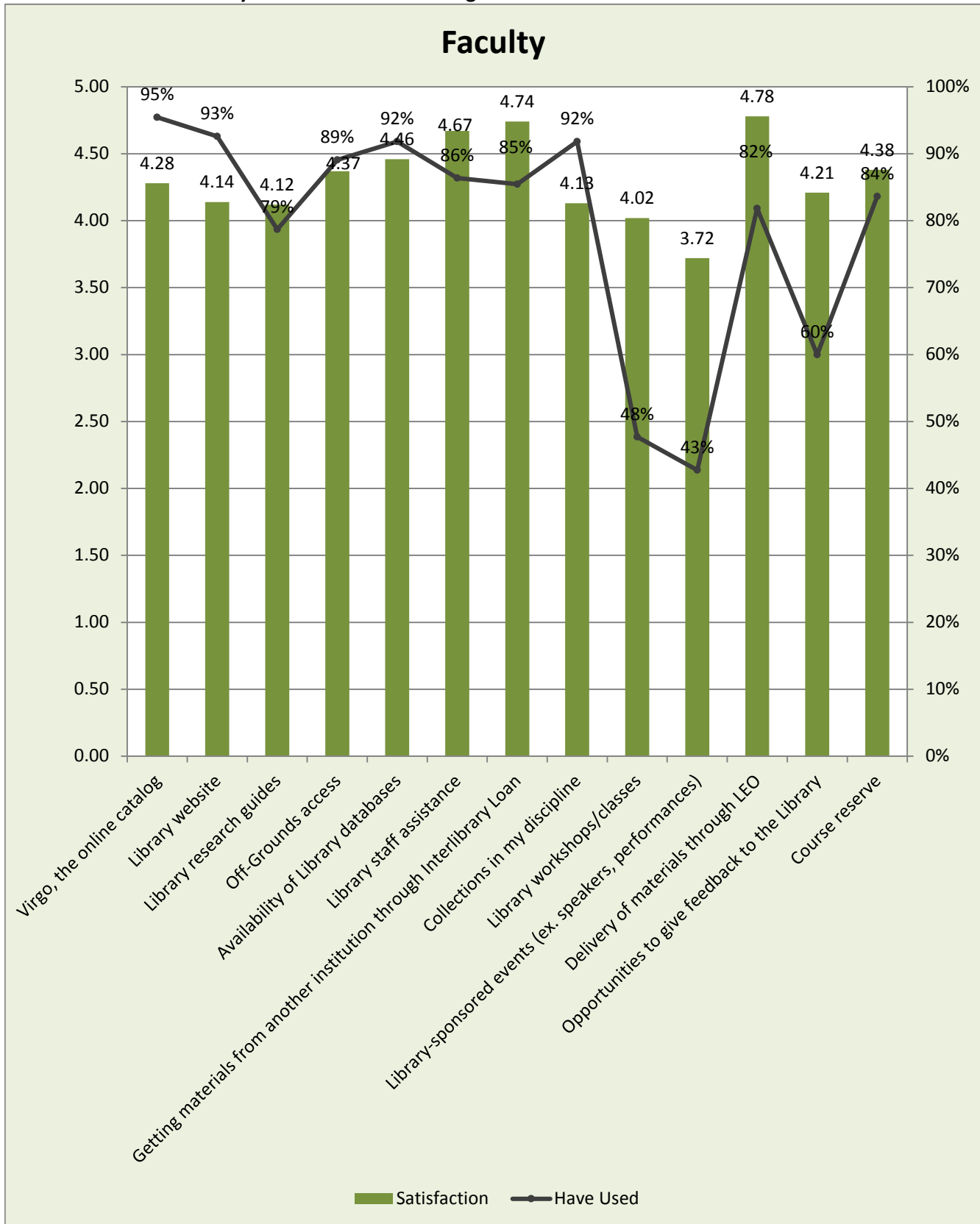
Please rate how satisfied you are with the following.



Please rate how satisfied you are with the following.



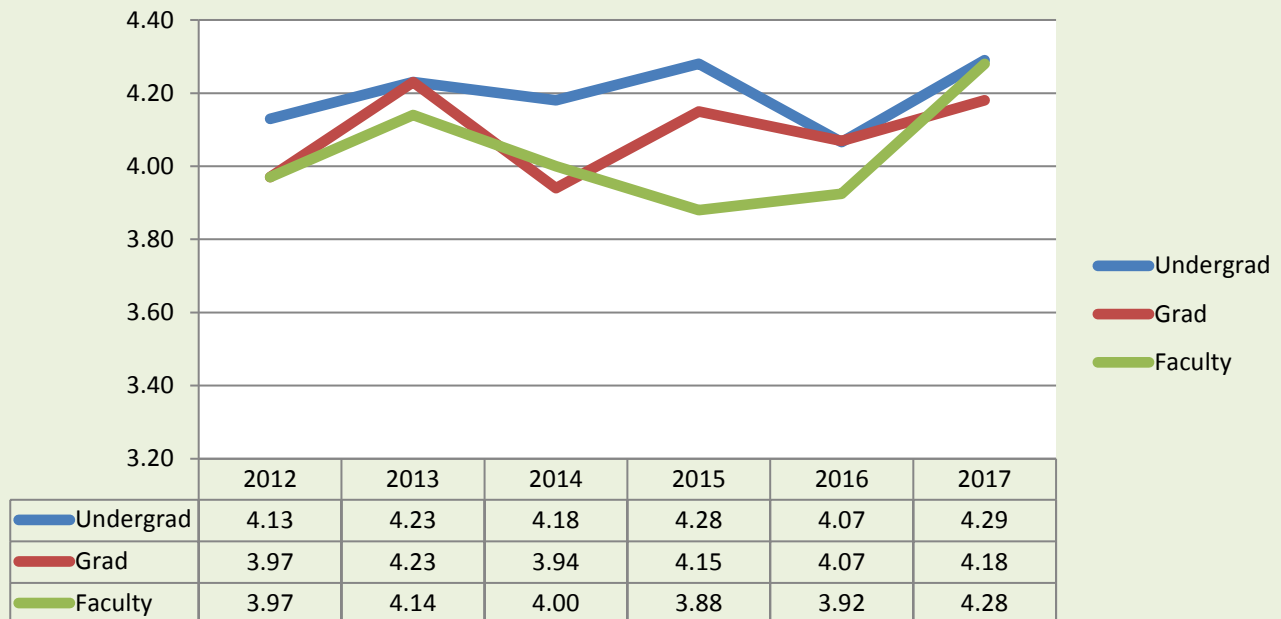
Please rate how satisfied you are with the following.



Satisfaction with and Usage of Virgo

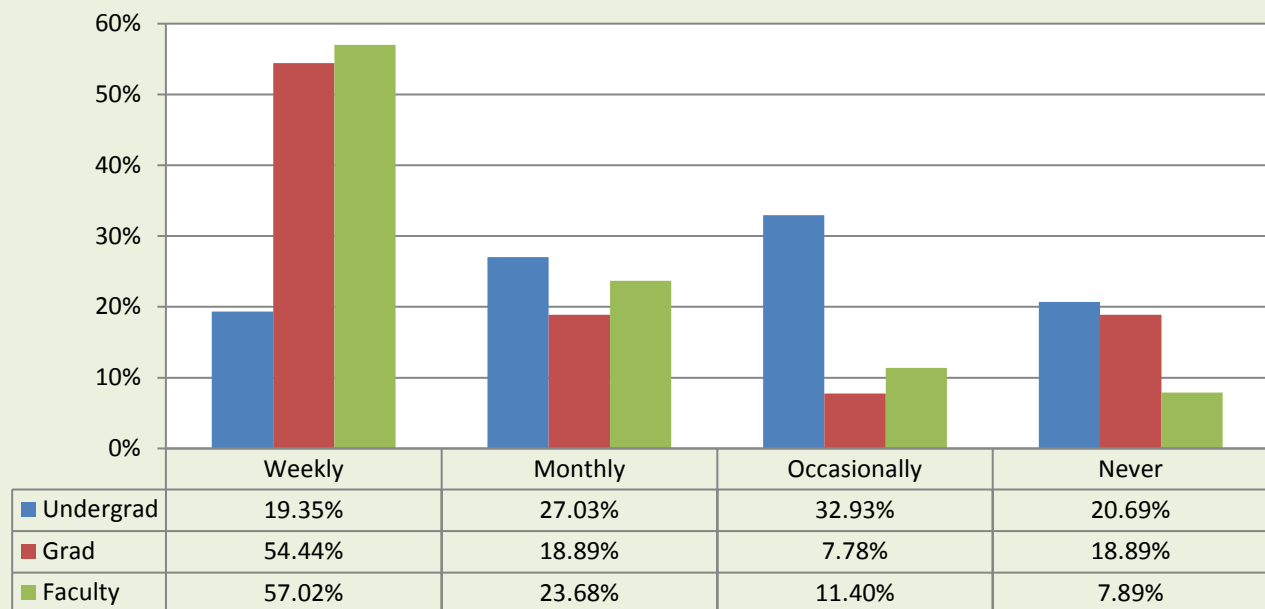
Responses are means, or the average of responses to a 1-5 rating scale.

Satisfaction with Virgo: Trend



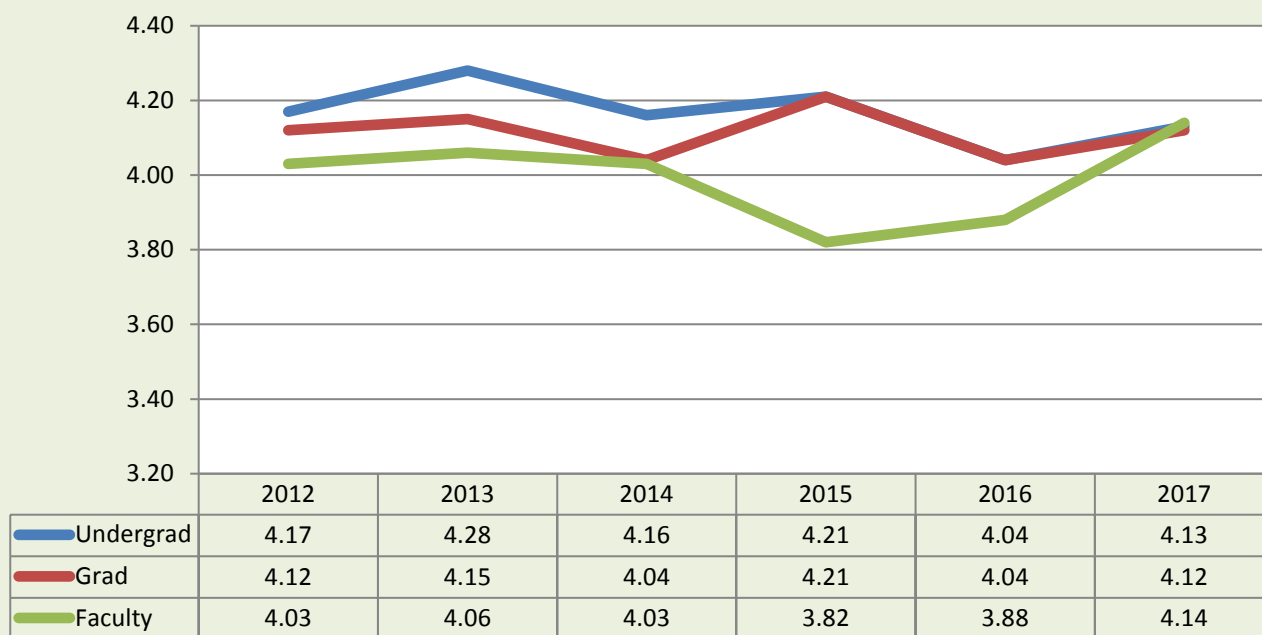
Please select one option for each item below. During the current academic year, how often have you: Used Virgo (the online catalog)?

Virgo Usage Frequency 2017



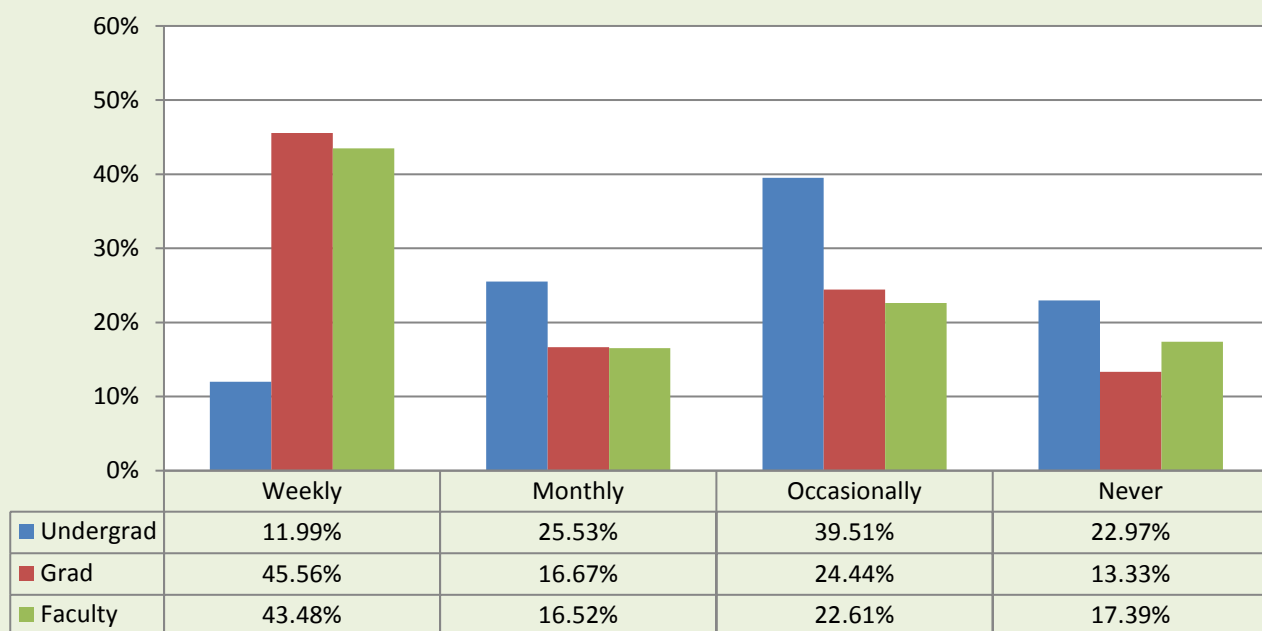
Satisfaction with and Usage of the Library Website

Satisfaction with Library web site: Trend



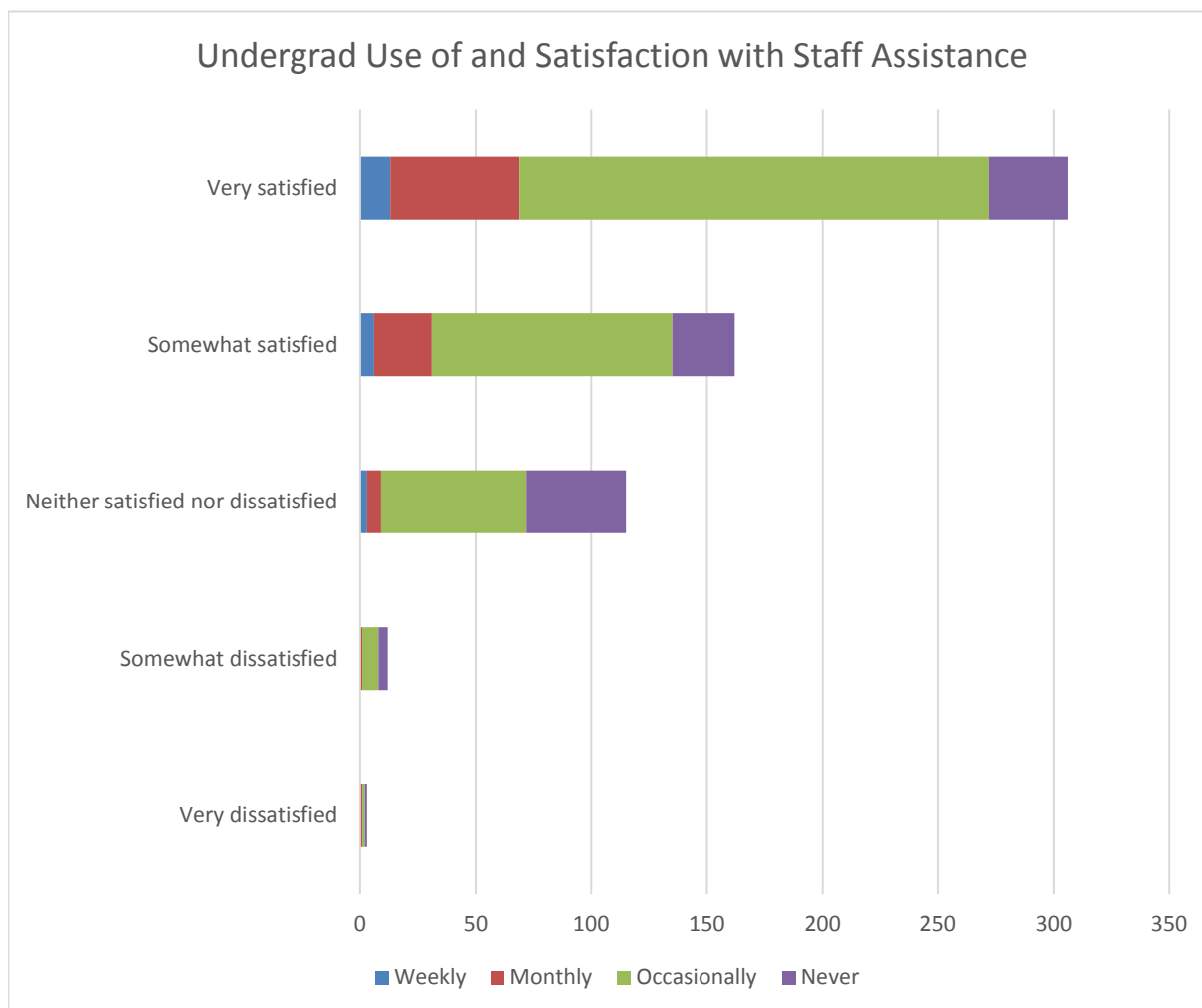
Please select one option for each item below. During the current academic year, how often have you:
Used the Library's website (research guides, Libra, etc.)?

Website Usage Frequency 2017



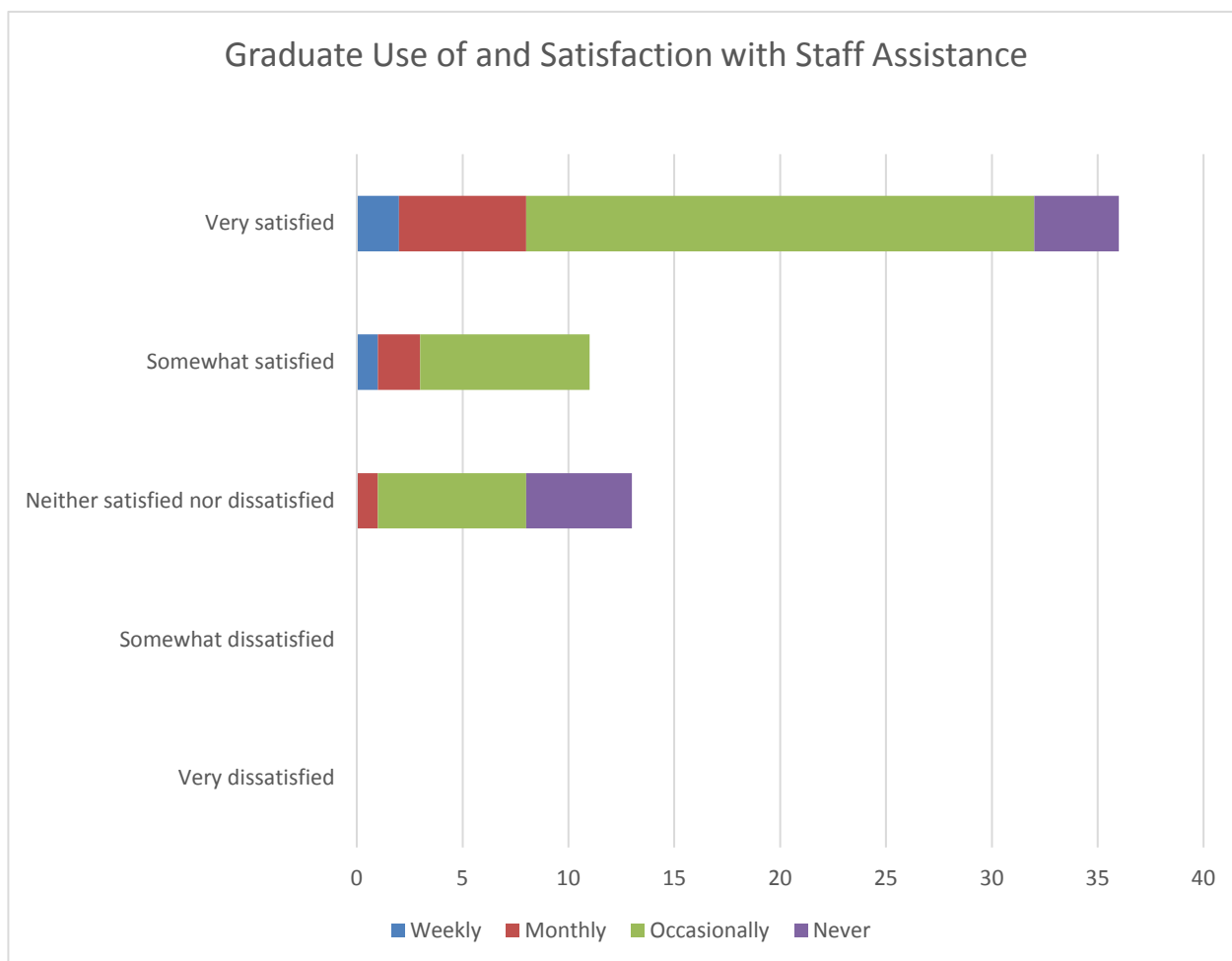
Undergrad Use of and Satisfaction with Staff Assistance

Please rate how satisfied you are with the following: - Library staff assistance (in-person or on-line)		Please select one option for each item below. During the current academic year, how often have you?: - Consulted with, or asked a question of, a Library staff member (in-person or on-line)				
		Weekly	Monthly	Occasionally	Never	Total
	Very dissatisfied	0	1	1	1	3
	Somewhat dissatisfied	0	1	7	4	12
	Neither satisfied nor dissatisfied	3	6	63	43	115
	Somewhat satisfied	6	25	104	27	162
	Very satisfied	13	56	203	34	306
	Total	22	89	378	109	598



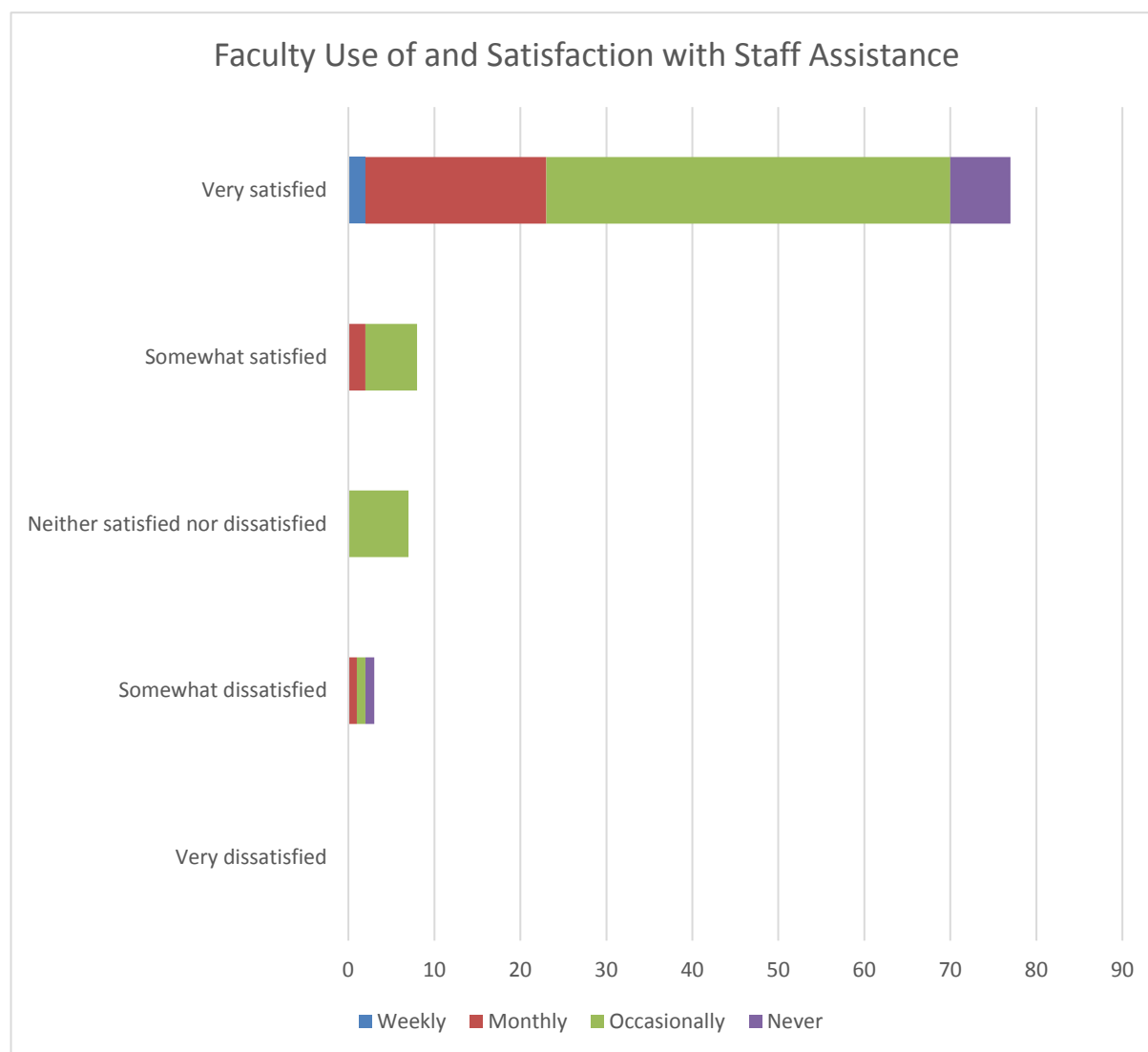
Graduate Use of and Satisfaction with Staff Assistance

Please rate how satisfied you are with the following: - Library staff assistance (in-person or on-line)		Please select one option for each item below. During the current academic year, how often have you?: - Consulted with, or asked a question of, a Library staff member (in-person or on-line)				
		Weekly	Monthly	Occasionally	Never	Total
	Very dissatisfied	0	0	0	0	0
	Somewhat dissatisfied	0	0	0	0	0
	Neither satisfied nor dissatisfied	0	1	7	5	13
	Somewhat satisfied	1	2	8	0	11
	Very satisfied	2	6	24	4	36
	Total	3	9	39	9	60



Faculty Use of and Satisfaction with Staff Assistance

Please rate how satisfied you are with the following: - Library staff assistance (in-person or on-line)	Please select one option for each item below. During the current academic year, how often have you?: - Consulted with, or asked a question of, a Library staff member (in-person or on-line)					
		Weekly	Monthly	Occasionally	Never	Total
	Very dissatisfied	0	0	0	0	0
	Somewhat dissatisfied	0	1	1	1	3
	Neither satisfied nor dissatisfied	0	0	7	0	7
	Somewhat satisfied	0	2	6	0	8
	Very satisfied	2	21	47	7	77
	Total	2	24	61	8	95



Libraries Regularly Used and Primary

Which libraries do you use on a regular basis? Select all that apply.

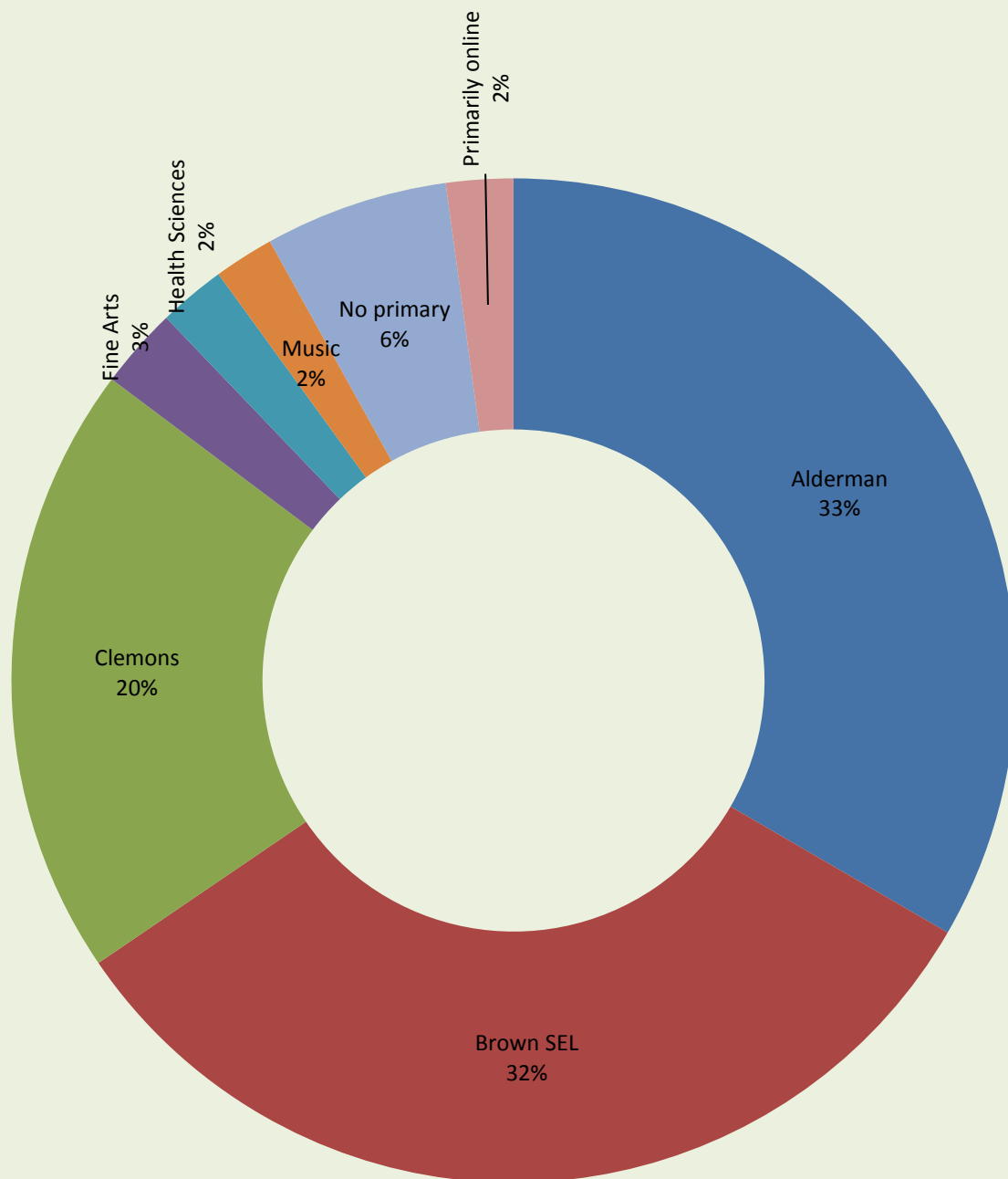
Percentage of responses. **Note: Clemons 2nd floor was closed during the academic year for Total Advising Center creation

	<i>Undergrad</i>	<i>Grad</i>	<i>Faculty</i>
Alderman Library	73.44%	70.00%	75.76%
Astronomy Library	0.69%	0.00%	0.00%
Brown Science/Engineering Library (Clark Hall)	64.67%	31.25%	28.28%
Clemons Library	57.85%	38.75%	38.38%
Darden Graduate Business Camp Library	0.35%	0.00%	1.01%
Library Data Commons@Curry (Ruffner Hall)	2.19%	12.50%	11.11%
Fiske Kimball Fine Arts Library (Campbell Hall)	9.12%	10.00%	14.14%
Claude Moore Health Sciences Library	6.12%	8.75%	4.04%
Arthur J. Morris Law Library	3.00%	6.25%	1.01%
Math Library (Kerchof Hall)	0.46%	1.25%	7.07%
Music Library (Old Cabell Hall)	15.94%	6.25%	4.04%
Physics Library	3.12%	5.00%	7.07%
Small Special Collections Library	3.23%	7.50%	9.09%

What do you consider to be your primary library?

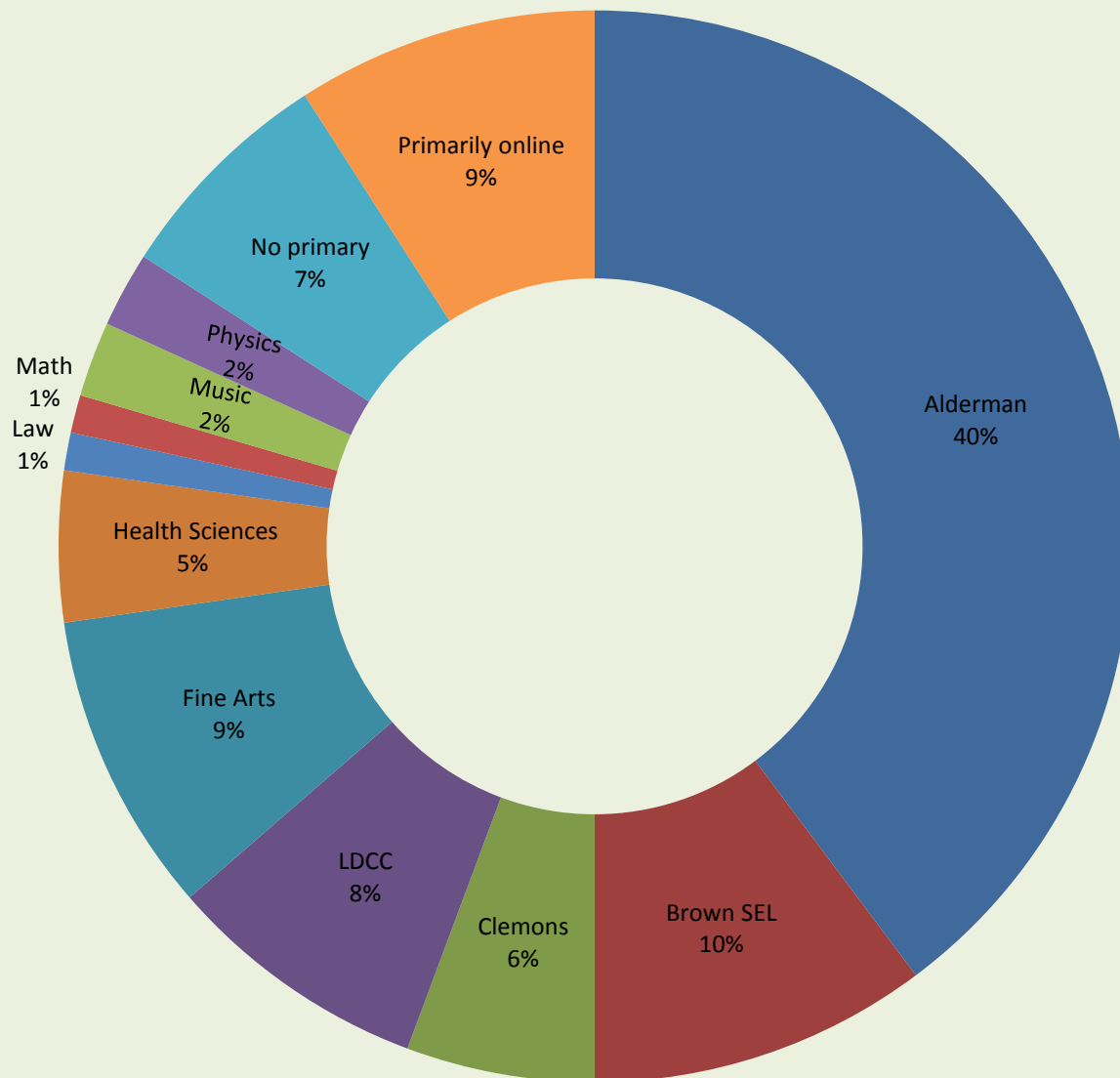
Could only choose one

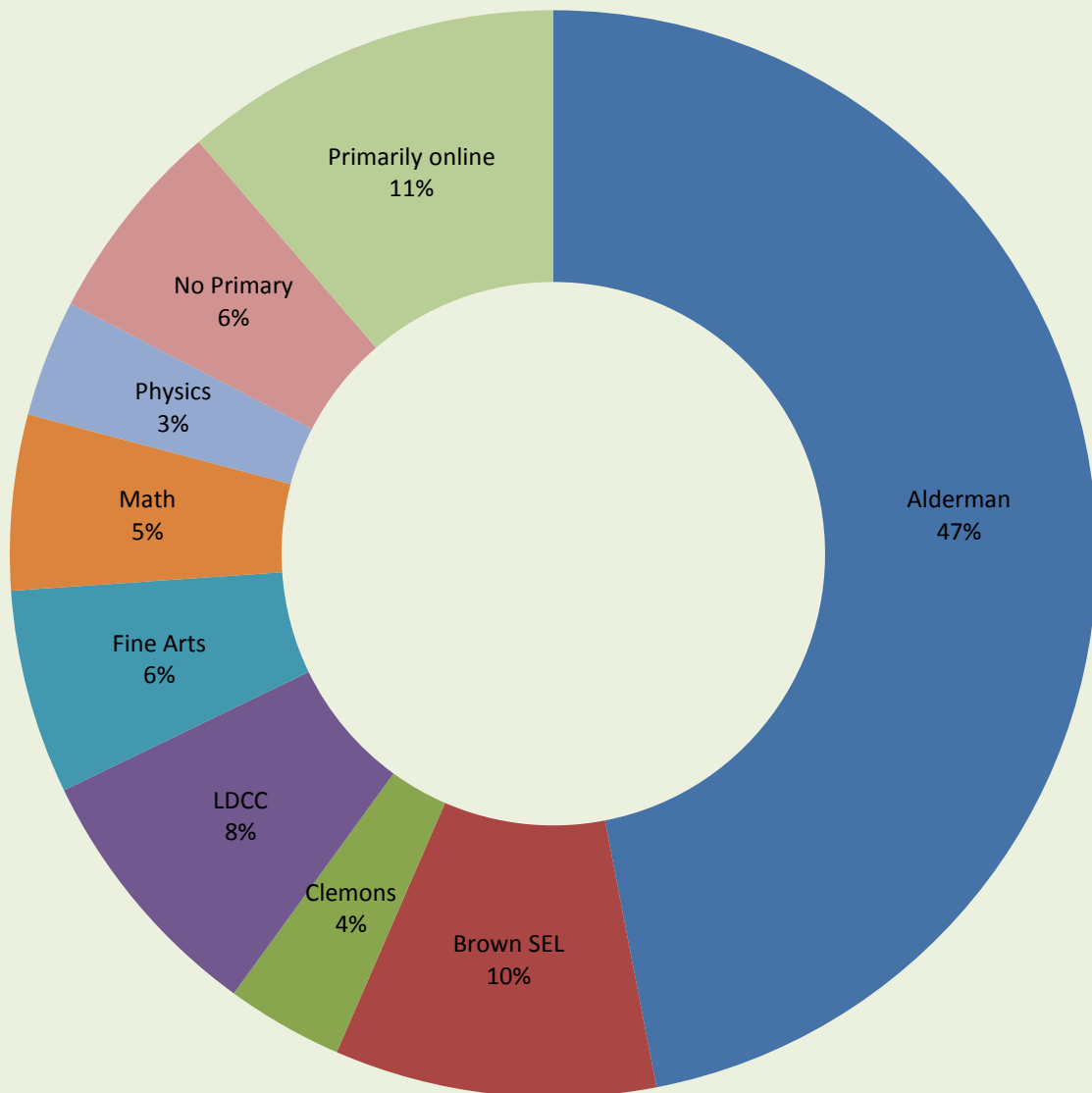
	<i>Undergrad</i>	<i>Grad</i>	<i>Faculty</i>
Alderman Library	32.78%	39.77%	46.55%
Astronomy Library	0.22%	0.00%	0.00%
Brown Science/Engineering Library (Clark Hall)	31.55%	10.23%	9.48%
Clemons Library	19.40%	5.68%	3.45%
Darden Graduate Business Camp Library	0.00%	0.00%	0.00%
Library Data Commons@Curry (Ruffner Hall)	0.11%	7.95%	7.76%
Fiske Kimball Fine Arts Library (Campbell Hall)	2.56%	9.09%	6.03%
Claude Moore Health Sciences Library	2.12%	4.55%	0.86%
Arthur J. Morris Law Library	0.33%	1.14%	0.00%
Math Library (Kerchof Hall)	0.11%	1.14%	5.17%
Music Library (Old Cabell Hall)	1.90%	2.27%	0.00%
Physics Library	0.89%	2.27%	3.45%
Small Special Collections Library	0.11%	0.00%	0.00%
I don't have a primary Library	5.80%	6.82%	6.03%
I primarily use online Library collections and services	2.12%	9.09%	11.21%

Undergraduate: Primary Library**Undergrad Primary Library**

Graduate: Primary Library

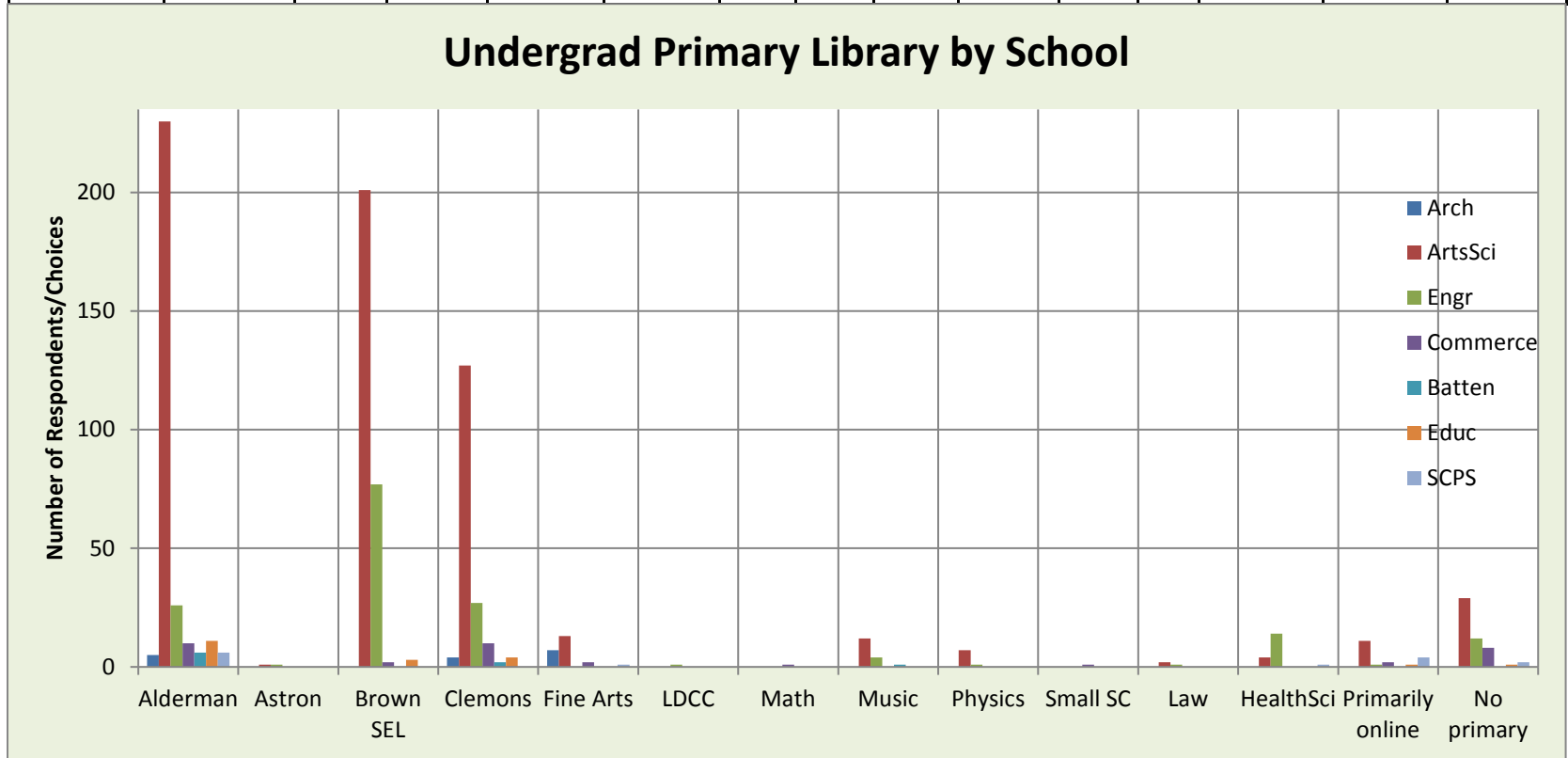
Graduate Student Primary Library



Faculty: Primary Library**Faculty Primary Library**

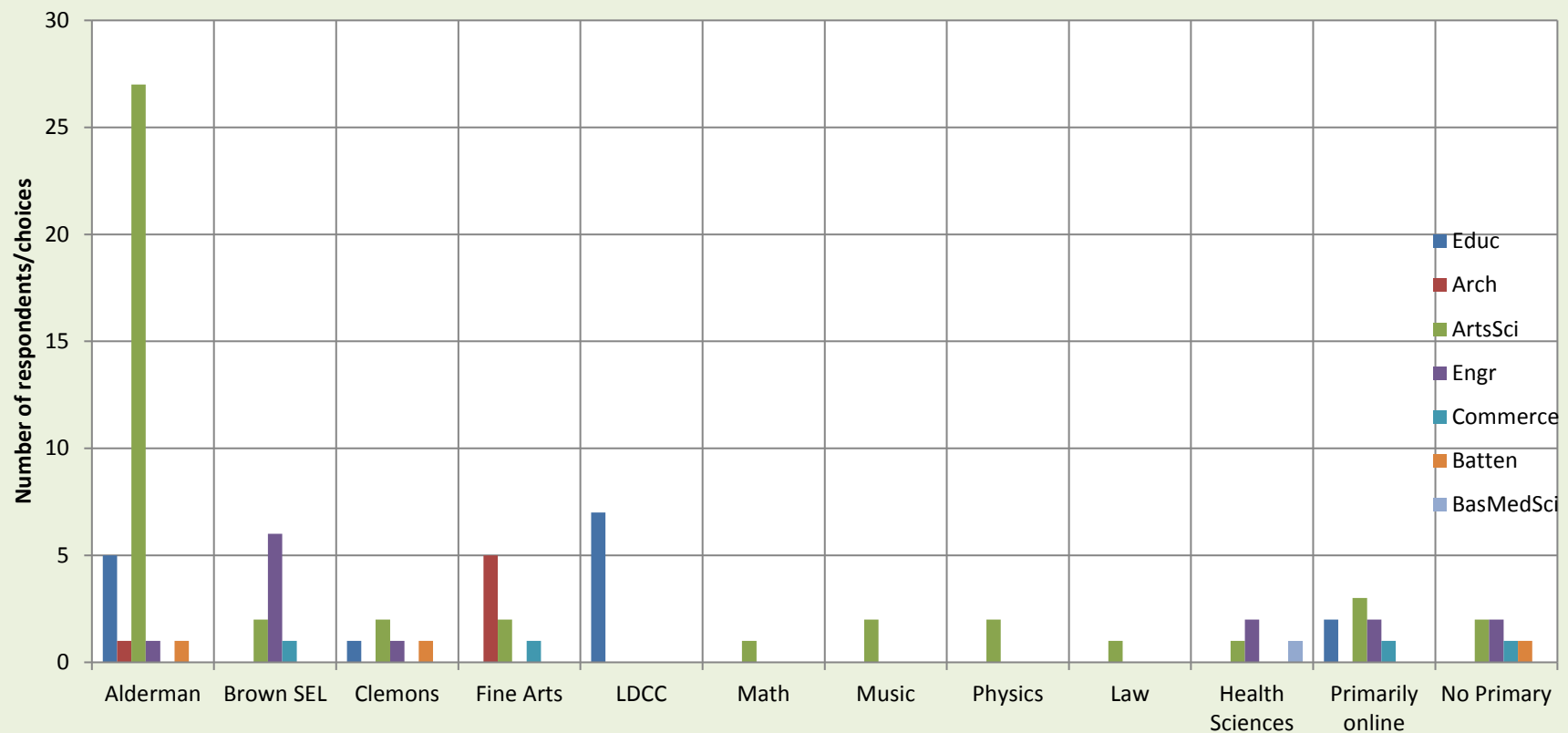
Undergrad Primary Library by School

School	Arch	ArtsSci	Engr	Commerce	Batten	Educ	SCPS
Alderman	5	225	25	10	10	10	5
Astron	0	1	1	0	0	0	0
Brown SEL	0	200	75	2	0	2	0
Clemons	5	125	25	10	5	5	2
Fine Arts	8	12	0	2	0	0	1
LDCC	0	0	1	0	0	0	0
Math	0	0	0	1	0	0	0
Music	0	10	5	0	1	0	0
Physics	0	7	1	0	0	0	0
Small SC	0	0	0	1	0	0	0
Law	0	2	1	0	0	0	0
HealthSci	0	4	12	0	0	0	1
Primarily online	0	10	1	2	0	1	4
No primary	0	28	10	7	0	1	1



	Alderman	Brown SEL	Clemons	Fine Arts	LDCC	Math	Music	Physics	Law	Health Sciences	Primarily online	No Primary
Educ	5	0	1	0	7	0	0	0	0	0	2	0
Arch	1	0	0	5	0	0	0	0	0	0	0	0
ArtsSci	27	2	2	2	0	1	2	2	1	1	3	2
Engr	1	6	1	0	0	0	0	0	0	2	2	2
Commerce	0	1	0	1	0	0	0	0	0	0	1	1
Batten	1	0	1	0	0	0	0	0	0	0	0	1
BasMedSci	0	0	0	0	0	0	0	0	0	1	0	0

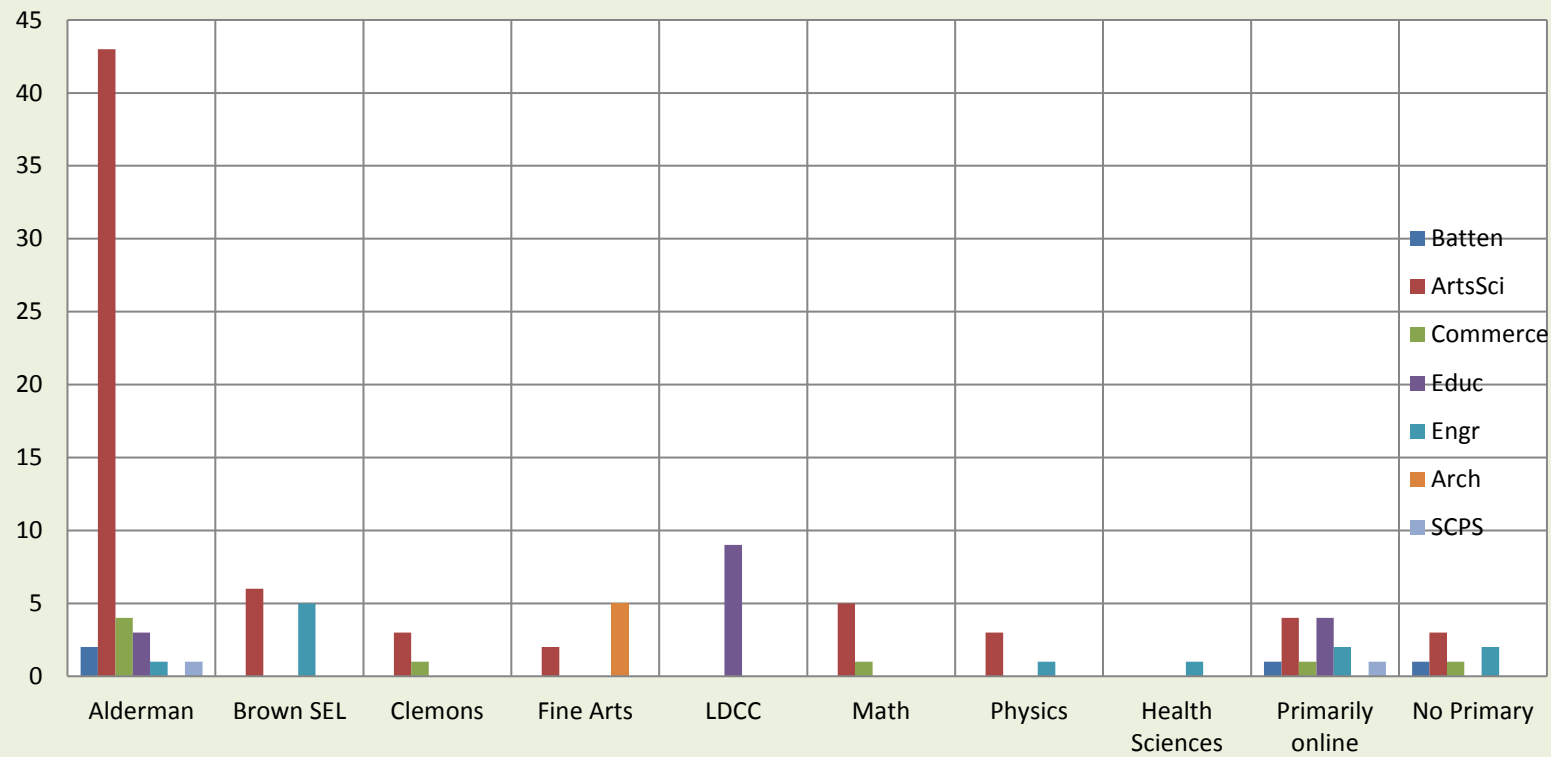
Graduate Student Primary Library by School



Faculty: Primary Library by School

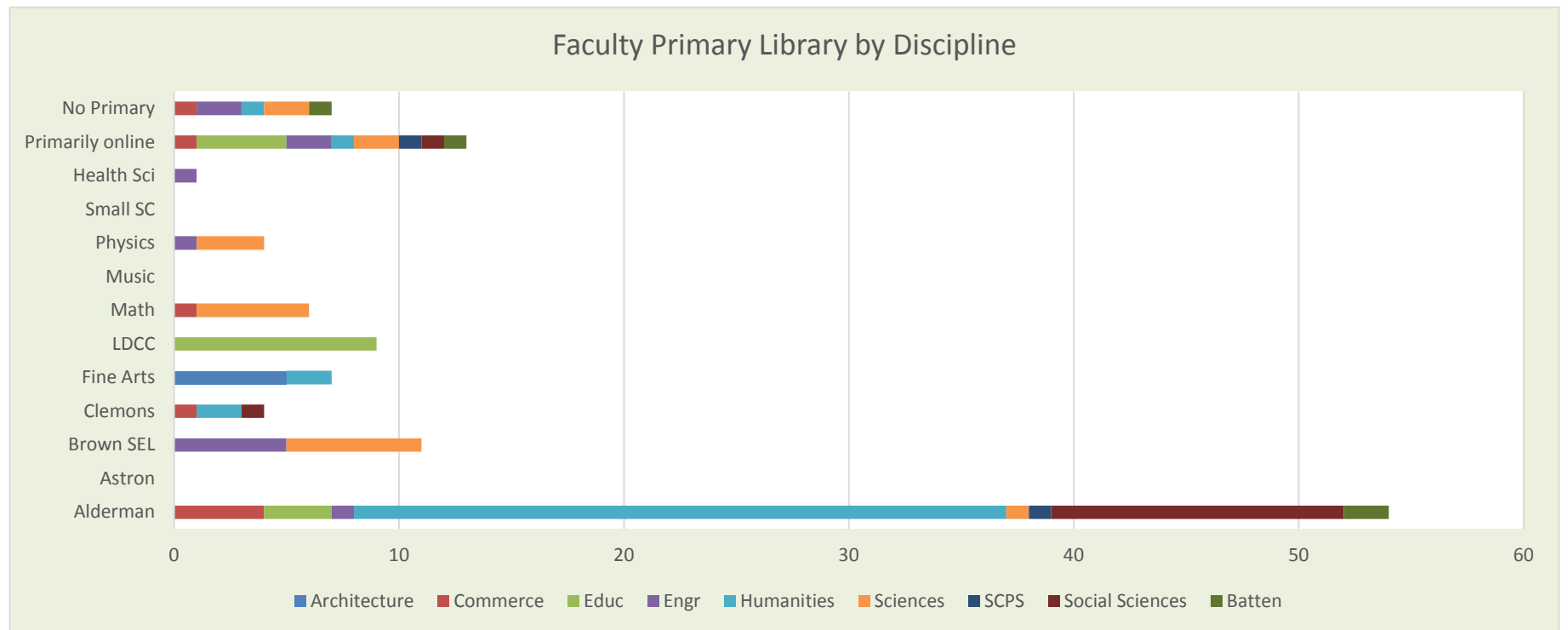
	Alderman	Brown SEL	Clemons	Fine Arts	LDCC	Math	Physics	Health Sciences	Primarily online	No Primary
Batten	2	0	0	0	0	0	0	0	1	1
ArtsSci	43	6	3	2	0	5	3	0	4	3
Commerce	4	0	1	0	0	1	0	0	1	1
Educ	3	0	0	0	9	0	0	0	4	0
Engr	1	5	0	0	0	0	1	1	2	2
Arch	0	0	0	5	0	0	0	0	0	0
SCPS	1	0	0	0	0	0	0	0	1	0

Faculty Primary Library by School



Faculty Primary Library by Discipline

	Alderman	Astron	Brown SEL	Clemons	Fine Arts	LDCC	Math	Music	Physics	Small SC	Health Sci	Primarily online	No Primary
Architecture	0	0	0	0	5	0	0	0	0	0	0	0	0
Commerce	4	0	0	1	0	0	1	0	0	0	0	1	1
Educ	3	0	0	0	0	9	0	0	0	0	0	4	0
Engr	1	0	5	0	0	0	0	0	1	0	1	2	2
Humanities	29	0	0	2	2	0	0	0	0	0	0	1	1
Sciences	1	0	6	0	0	0	5	0	3	0	0	2	2
SCPS	1	0	0	0	0	0	0	0	0	0	0	1	0
Social Sciences	13	0	0	1	0	0	0	0	0	0	0	1	0
Batten	2	0	0	0	0	0	0	0	0	0	0	1	1



Frequency of Use

Please select one option for each item below. During the current academic year, how often have you?:

percentage of responses

Physically visited a UVA library

	Undergrad	Grad	Faculty
Weekly	68.00%	37.78%	18.10%
Monthly	12.07%	24.44%	21.55%
Occasionally	18.60%	28.89%	52.59%
Never	1.33%	8.89%	7.76%

Attended/convened a Library class or event led by a Library staff member

	Undergrad	Grad	Faculty
Weekly	1.33%	0.00%	0.00%
Monthly	1.00%	1.12%	0.86%
Occasionally	37.78%	39.33%	43.10%
Never	59.89%	59.55%	56.03%

Consulted with, or asked a question of, a Library staff member (in person or online)

	Undergrad	Grad	Faculty
Weekly	3.11%	3.33%	1.72%
Monthly	11.46%	14.44%	21.55%
Occasionally	55.17%	55.56%	61.21%
Never	30.26%	26.67%	15.52%

Used physical Library materials (books, DVDs, print journals, etc.)

	Undergrad	Grad	Faculty
Weekly	8.55%	34.83%	35.96%
Monthly	16.43%	17.98%	19.30%
Occasionally	38.96%	26.97%	33.33%
Never	36.07%	20.22%	11.40%

Used online Library materials (ejournals or ebooks, digital images, etc.)

	Undergrad	Grad	Faculty
Weekly	19.67%	66.67%	67.83%
Monthly	28.33%	14.44%	13.04%
Occasionally	32.44%	10.00%	11.30%
Never	19.56%	8.89%	7.83%

Used Library-provided software, equipment, or technology

	Undergrad	Grad	Faculty
Weekly	14.44%	17.78%	9.48%
Monthly	19.67%	18.89%	12.07%
Occasionally	39.56%	36.67%	31.90%
Never	26.33%	26.67%	46.55%

Please select one option for each item below. During the current academic year, how often have you?:

Used Virgo (the online catalog)

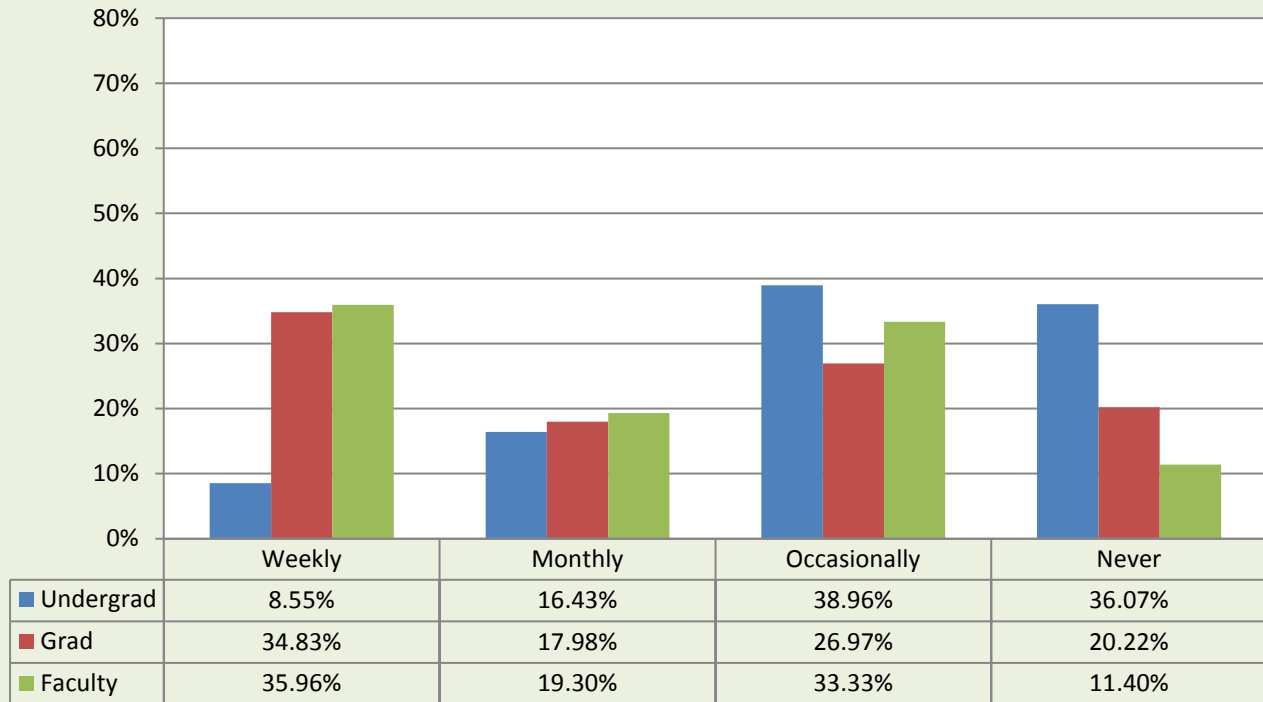
	<i>Undergrad</i>	<i>Grad</i>	<i>Faculty</i>
Weekly	19.35%	54.44%	57.02%
Monthly	27.03%	18.89%	23.68%
Occasionally	32.93%	7.78%	11.40%
Never	20.69%	18.89%	7.89%

Used the Library's website (research guides, Libra, etc.)

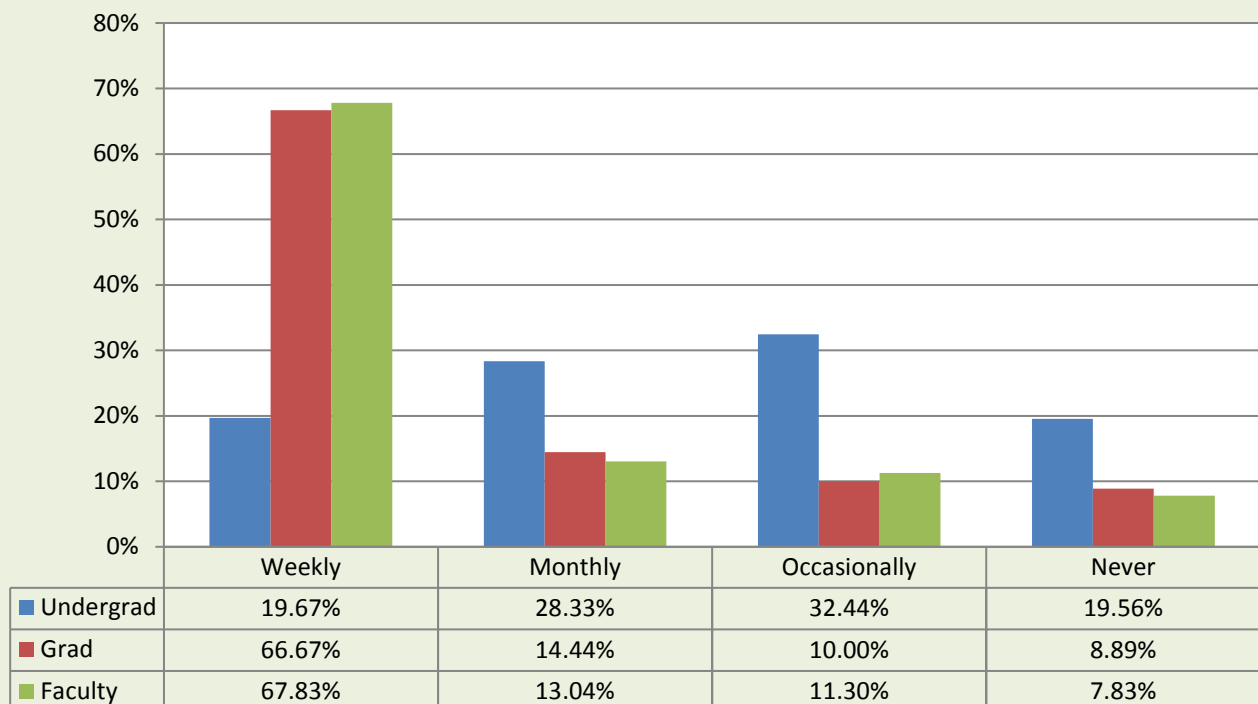
	<i>Undergrad</i>	<i>Grad</i>	<i>Faculty</i>
Weekly	11.99%	45.56%	43.48%
Monthly	25.53%	16.67%	16.52%
Occasionally	39.51%	24.44%	22.61%
Never	22.97%	13.33%	17.39%

Physical and Online Materials: Usage Frequency

Frequency of Use of Physical Materials

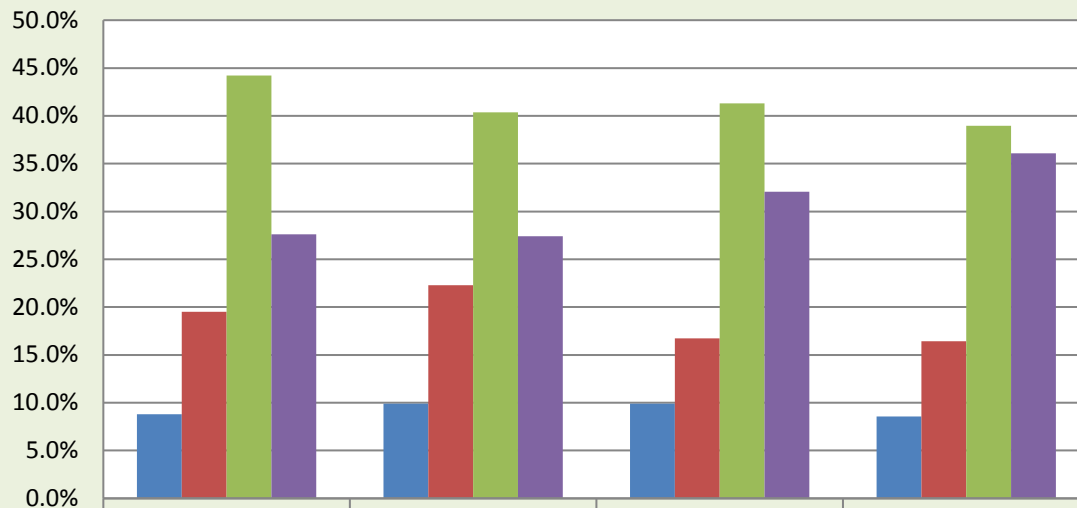


Frequency of Use of Online Materials



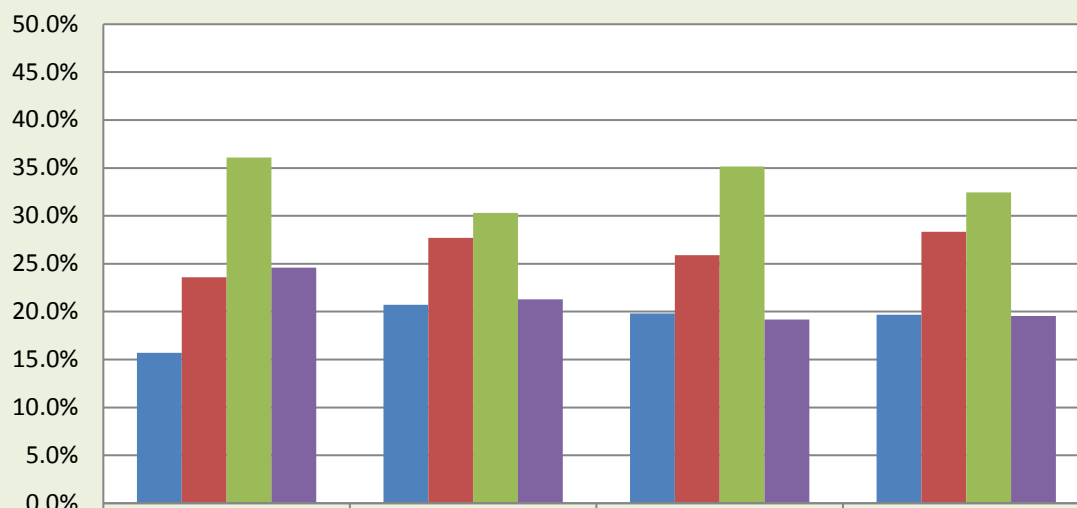
Undergrad Use of Physical and Online Materials: Trend

Frequency of Use of Physical Materials



Weekly	8.8%	9.9%	9.9%	8.6%
Monthly	19.5%	22.3%	16.7%	16.4%
Occasionally	44.2%	40.4%	41.3%	39.0%
Never	27.6%	27.4%	32.1%	36.1%

Frequency of Use of Online Materials



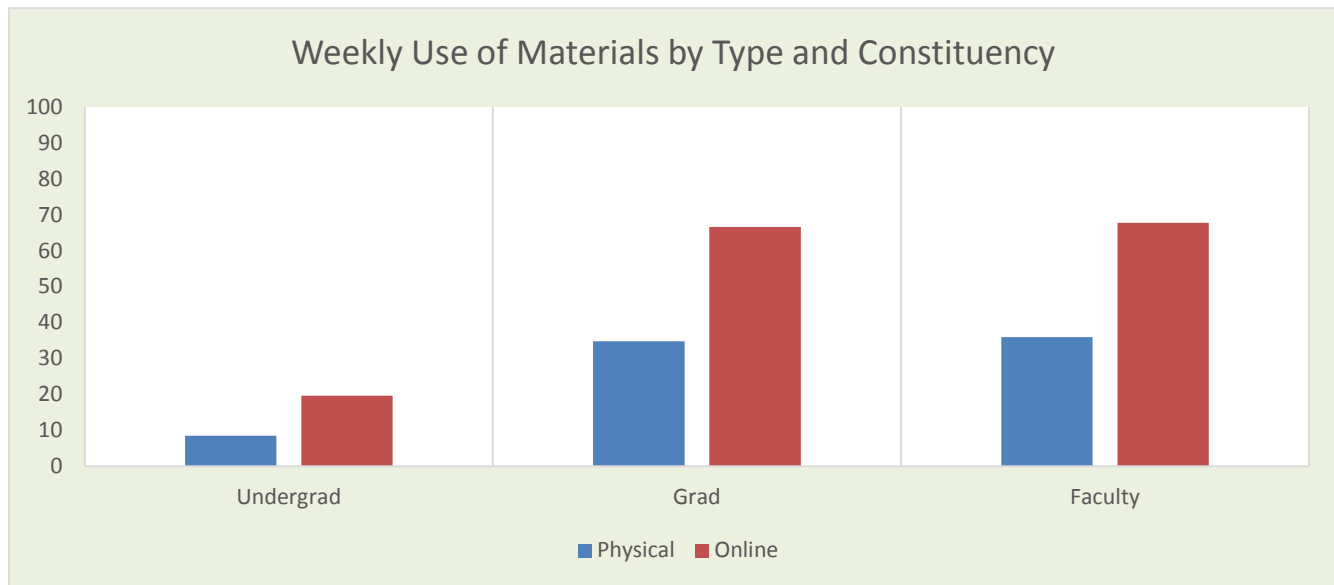
Weekly	15.7%	20.7%	19.8%	19.7%
Monthly	23.6%	27.7%	25.9%	28.3%
Occasionally	36.1%	30.3%	35.1%	32.4%
Never	24.6%	21.3%	19.2%	19.6%

Use of Physical and Online Use by Frequencies of Use

Note: numbers are percentages

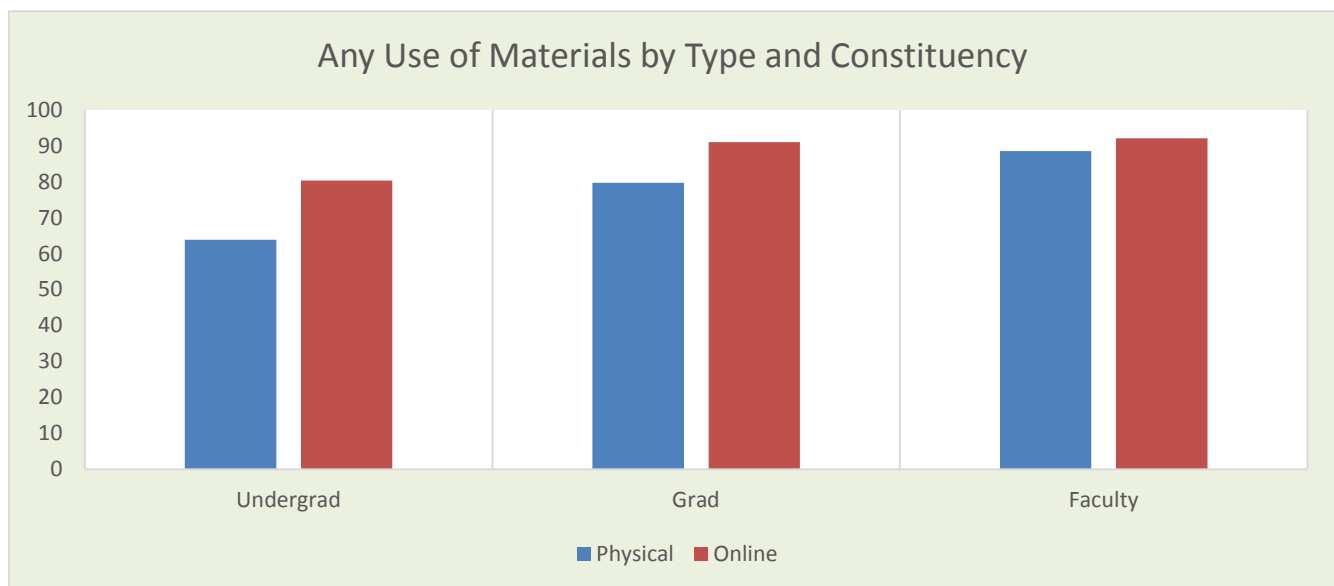
Weekly use of Materials by Type and Constituency

	Physical	Online
Undergrad	8.55	19.67
Grad	34.83	66.67
Faculty	35.96	67.83



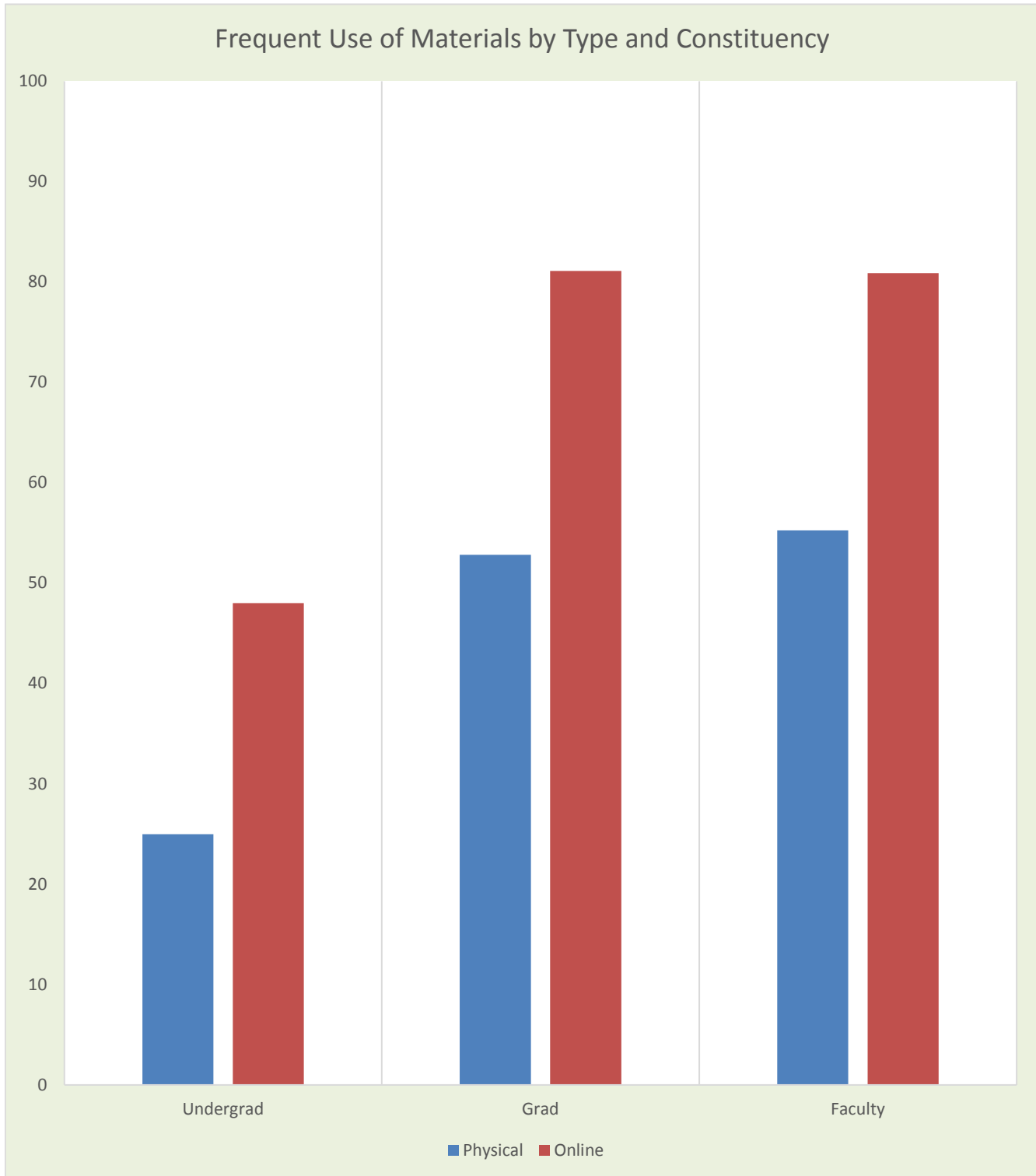
Any Use (Weekly, Monthly, or Occasionally) by Type and by Constituency

	Physical	Online
Undergrad	63.93	80.44
Grad	79.78	91.11
Faculty	88.6	92.17



Frequent Use of Materials (Weekly and Monthly) by Type and by Constituency

	Physical	Online
Undergrad	24.98	48
Grad	52.81	81.11
Faculty	55.26	80.87



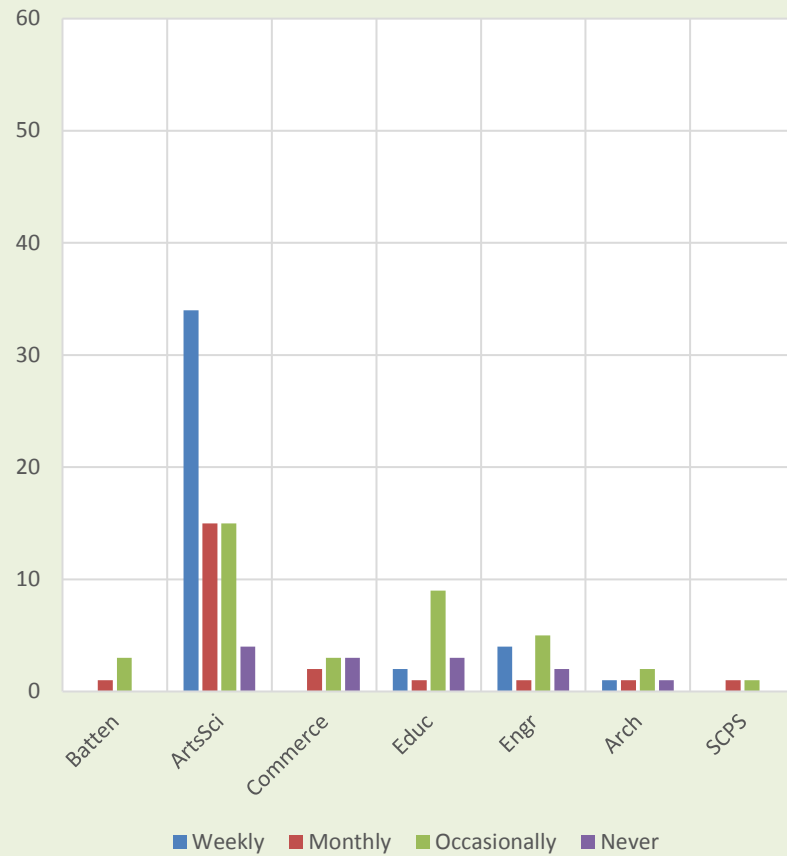
Faculty Frequency of Use of Materials by School

Please select one option for each item below. During the current academic year, how often have you?: - Used physical Library materials (books, DVDs, print journals, etc.)

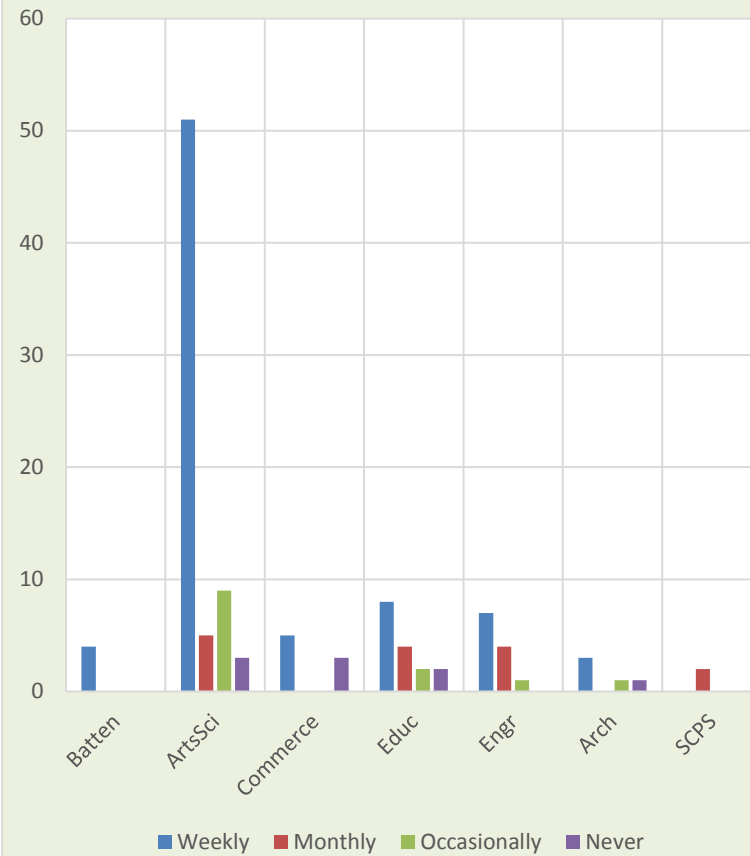
	Weekly	Monthly	Occasionally	Never	Total
Batten	0	1	3	0	4
ArtsSci	34	15	15	4	68
Commerce	0	2	3	3	8
Educ	2	1	9	3	15
Engr	4	1	5	2	12
Arch	1	1	2	1	5
SCPS	0	1	1	0	2
Total	41	22	38	13	114

	Weekly	Monthly	Occasionally	Never	Total
Please select one option for each item below. During the current academic year, how often have you?: - Used on-line Library materials (ejournals or ebooks, digital images, etc.)					
Batten	4	0	0	0	4
ArtsSci	51	5	9	3	68
Commerce	5	0	0	3	8
Educ	8	4	2	2	16
Engr	7	4	1	0	12
Arch	3	0	1	1	5
SCPS	0	2	0	0	2
Total	78	15	13	9	115

Faculty Use of Physical Materials by School



Faculty Use of Online Materials by School



Graduate Student Frequency of Use of Materials by School

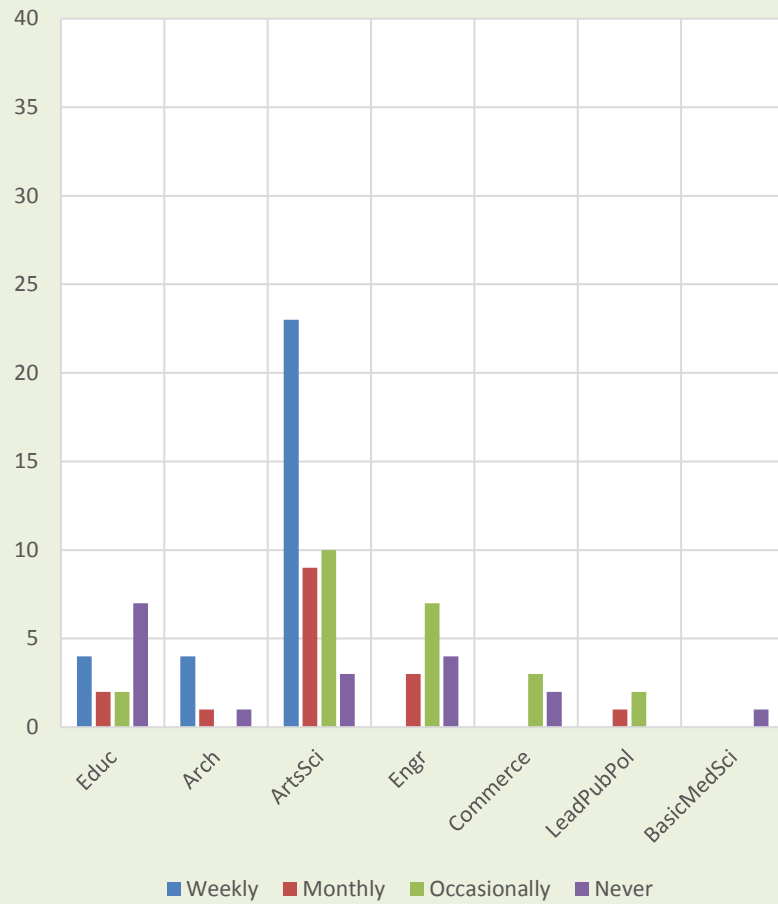
Please select one option for each item below. During the current academic year, how often have you?: - Used physical Library materials (books, DVDs, print journals, etc.)

	Weekly	Monthly	Occasionally	Never	Total
Educ	4	2	2	7	15
Arch	4	1	0	1	6
ArtsSci	23	9	10	3	45
Engr	0	3	7	4	14
Commerce	0	0	3	2	5
LeadPubPol	0	1	2	0	3
BasicMedSci	0	0	0	1	1
Total	31	16	24	18	89

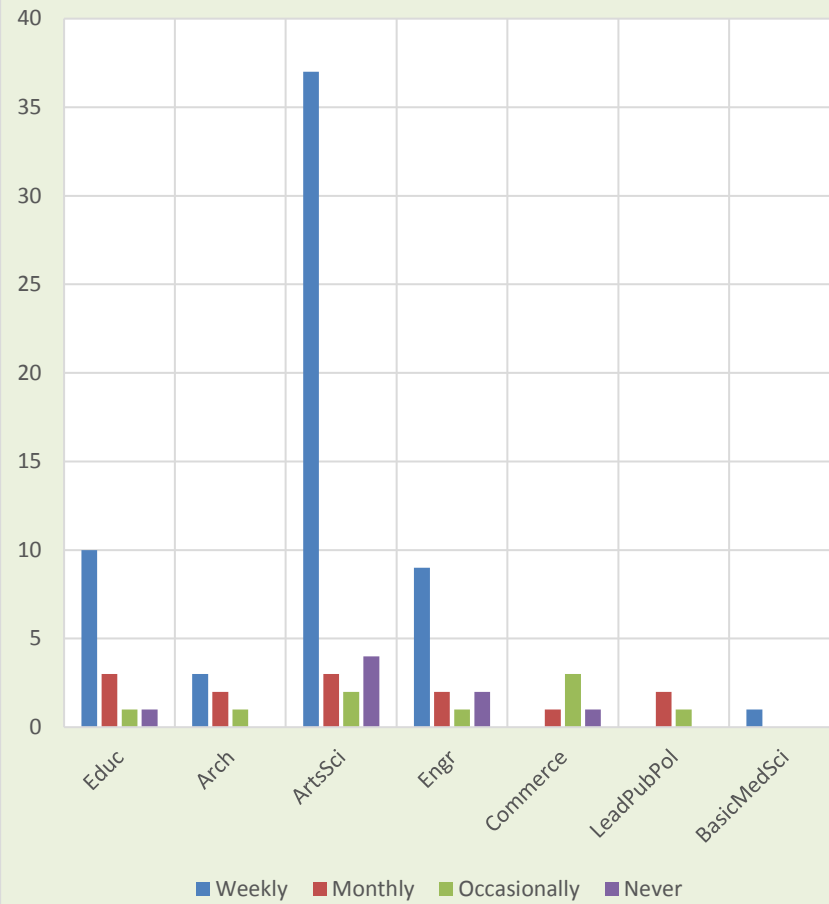
Please select one option for each item below. During the current academic year, how often have you?: - Used on-line Library materials (ejournals or ebooks, digital images, etc.)

	Weekly	Monthly	Occasionally	Never	Total
Educ	10	3	1	1	15
Arch	3	2	1	0	6
ArtsSci	37	3	2	4	46
Engr	9	2	1	2	14
Commerce	0	1	3	1	5
LeadPubPol	0	2	1	0	3
BasicMedSci	1	0	0	0	1
Total	60	13	9	8	90

Grad Use of Physical Materials by School



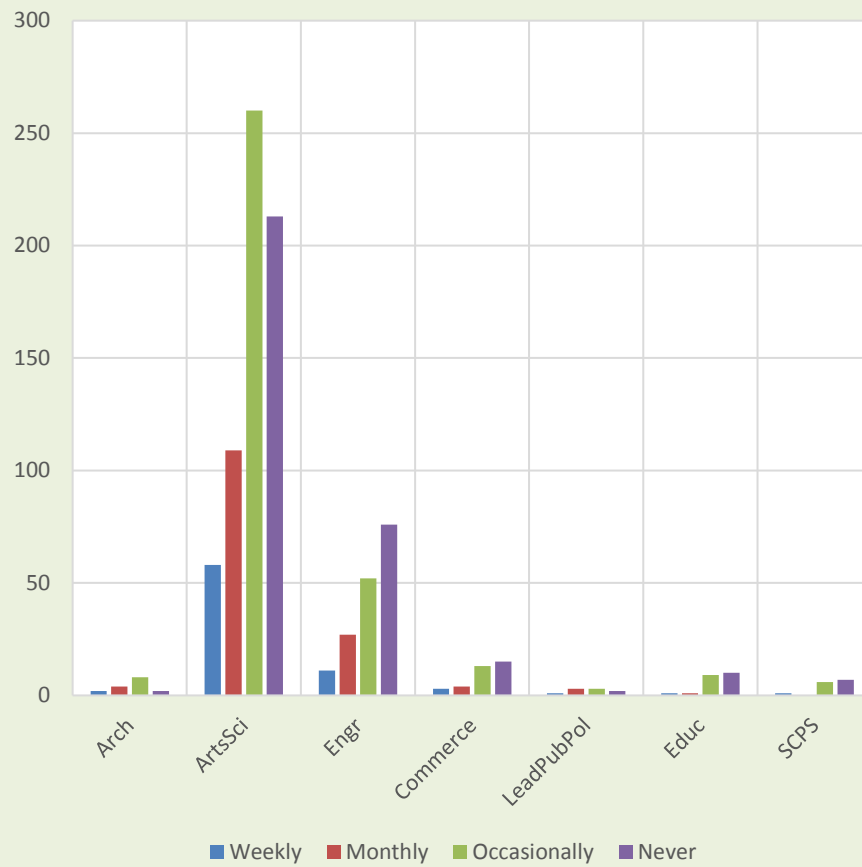
Grad Use of Online Materials by School



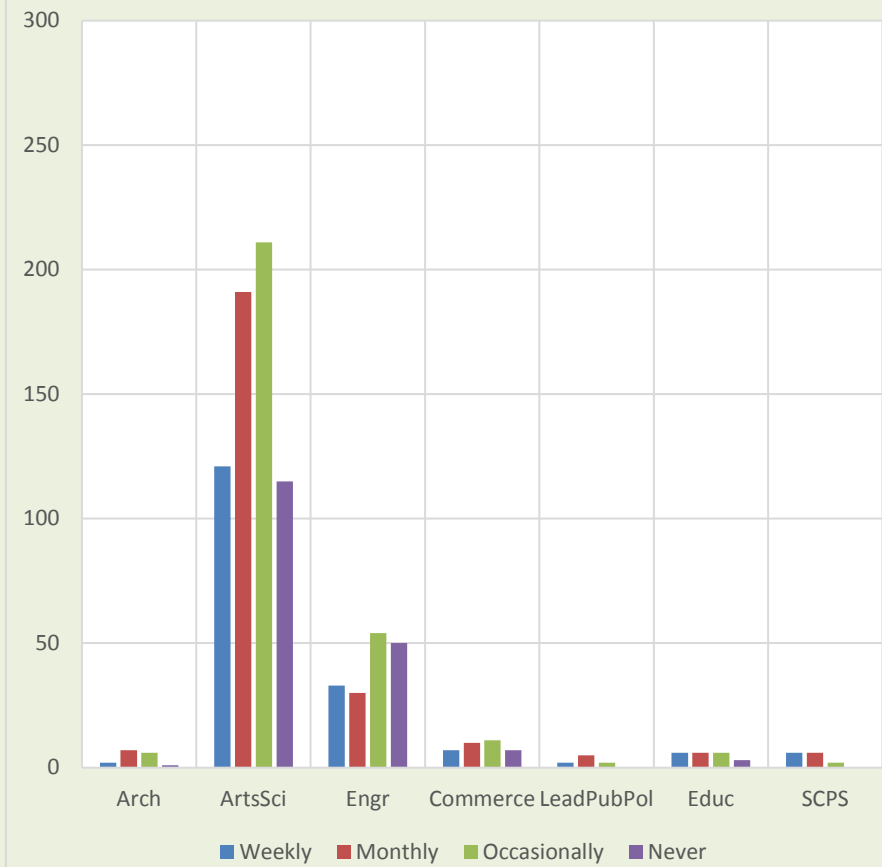
Undergrad Frequency of Use of Materials by School

	Please select one option for each item below. During the current academic year, how often have you?: - Used physical Library materials (books, DVDs, print journals, etc.)				
	Weekly	Monthly	Occasionally	Never	Total
Arch	2	4	8	2	16
ArtsSci	58	109	260	213	640
Engr	11	27	52	76	166
Commerce	3	4	13	15	35
LeadPubPol	1	3	3	2	9
Educ	1	1	9	10	21
SCPS	1	0	6	7	14
Total	77	148	351	325	901
	Please select one option for each item below. During the current academic year, how often have you?: - Used on-line Library materials (ejournals or ebooks, digital images, etc.)				
	Weekly	Monthly	Occasionally	Never	Total
Arch	2	7	6	1	16
ArtsSci	121	191	211	115	638
Engr	33	30	54	50	167
Commerce	7	10	11	7	35
LeadPubPol	2	5	2	0	9
Educ	6	6	6	3	21
SCPS	6	6	2	0	14
Total	177	255	292	176	900

Undergrad Use of Physical Materials by School



Undergrad Use of Online Materials by School



Activities

Which of the following activities have you done in the last year (Select all that apply)?

Percentage of responses

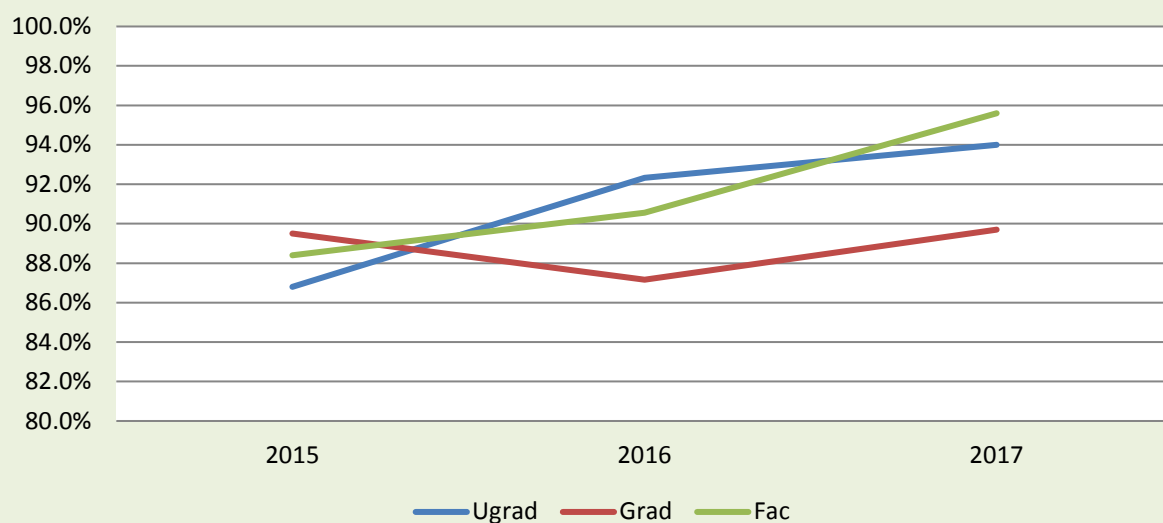
	<i>Undergrad</i>	<i>Grad</i>	<i>Faculty</i>
Looked for Library contact information	25.52%	32.56%	54.39%
Reserved a Library space	52.19%	23.26%	25.44%
Looked for Library hours	76.55%	67.44%	43.86%
Requested materials to be placed on reserve for a course	16.11%*	13.95%	40.35%
Searched Virgo for books, videos, etc.	67.65%	73.26%	82.46%
Browsed a library's stacks	55.80%	55.81%	53.51%
Requested materials from LEO/ILL	12.89%	43.02%	73.68%
Searched Virgo for journal articles	58.25%	72.09%	78.95%
Requested help from a librarian (in person or online)	42.01%	47.67%	61.40%
Used physical materials (ex. books, DVDs, etc.)	45.88%	62.79%	72.81%
Used equipment offered by the Library (e.g., scanners)	42.53%	32.56%	19.30%
Accessed a database	53.87%	68.60%	70.18%
Attended or scheduled a Library-led class/workshop	15.08%	18.60%	21.05%
Followed the Library's social media channels	2.58%	8.14%	1.75%
Visited a Library exhibit	16.37%	16.28%	21.93%
Accessed the Library website from a mobile device	39.05%	46.51%	33.33%
Placed items on reserve	N/A	N/A	35.96%

*Undergrads: Used items on reserve

Did you encounter a problem during any of these activities?

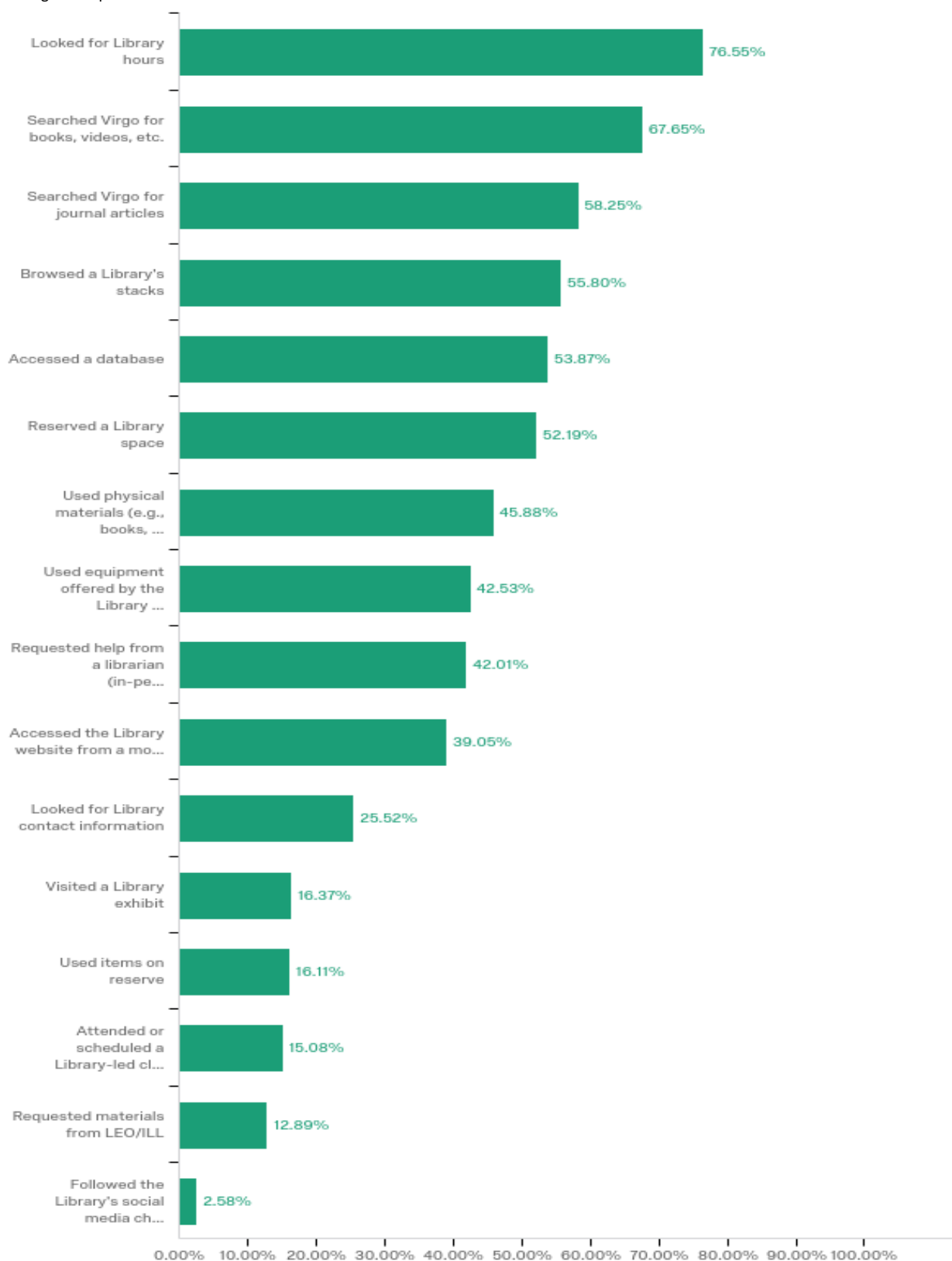
	<i>Undergrad</i>	<i>Grad</i>	<i>Faculty</i>
Yes	6.02%	10.34%	4.42%
No	93.98%	89.66%	95.58%

Percentage of Respondents with No Problems with Library Activities: Trend



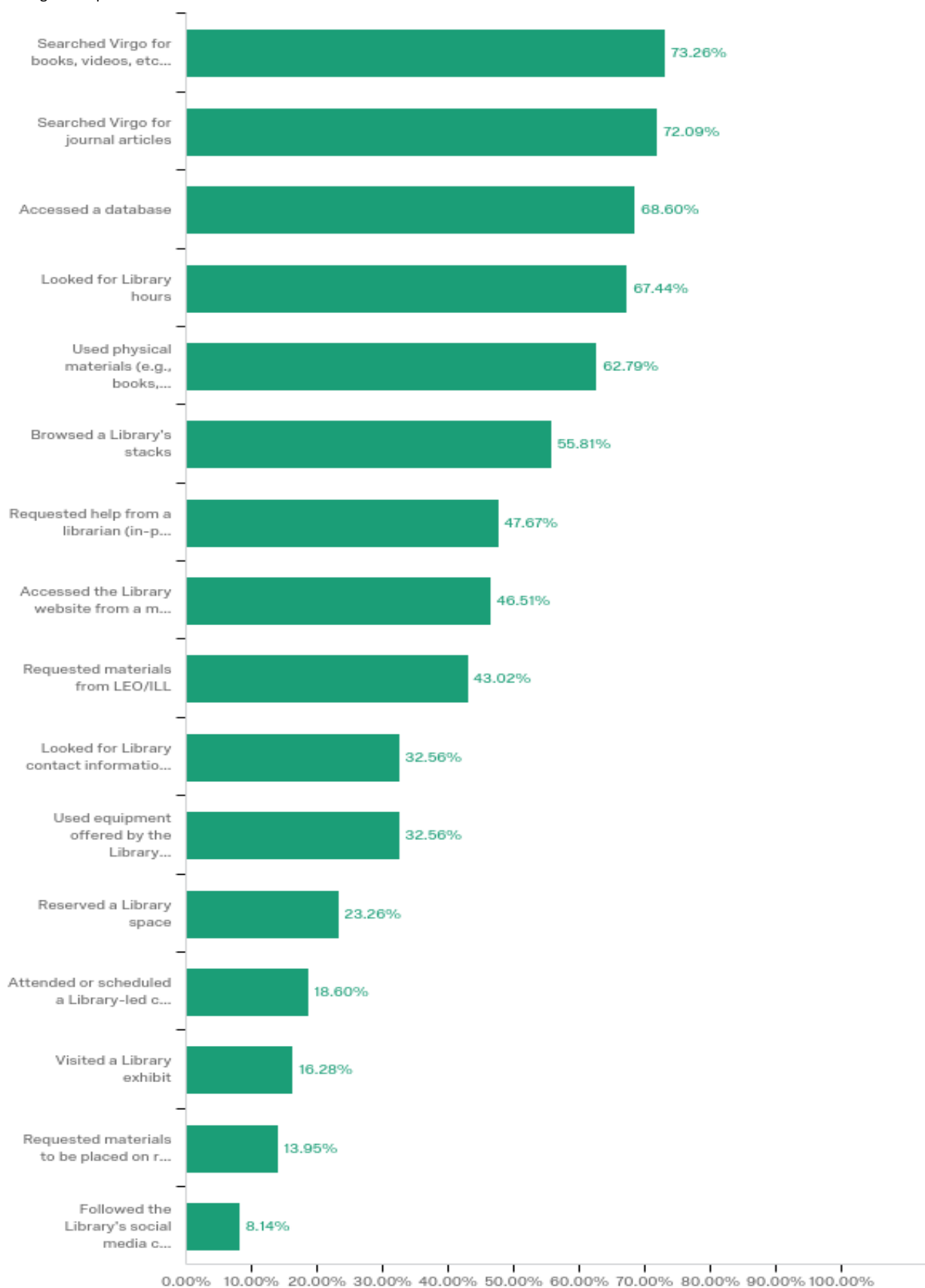
Undergrad: Which of the following activities have you done in the last year (Select all that apply)?

percentage of responses



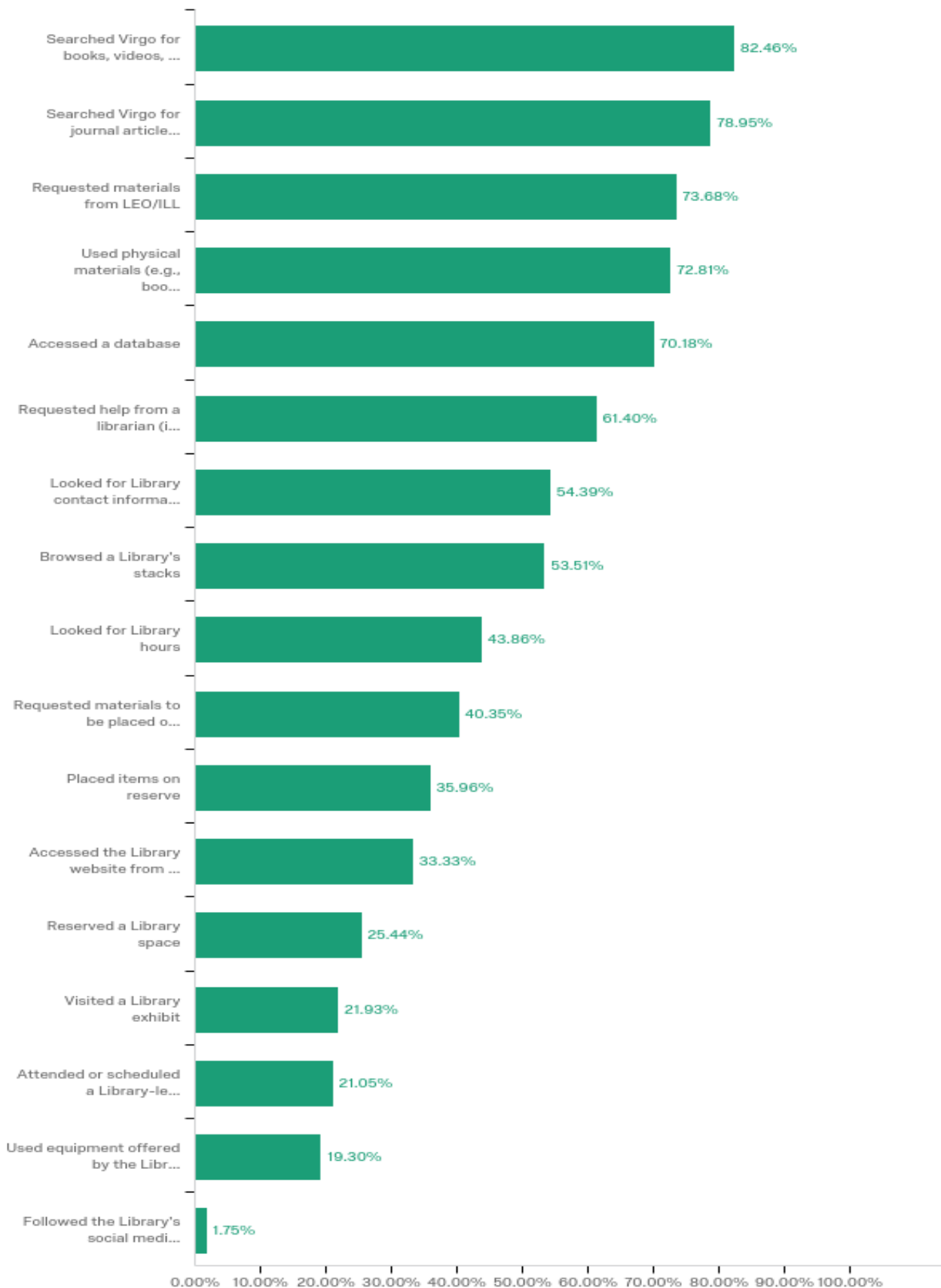
Grad: Which of the following activities have you done in the last year (Select all that apply)?

percentage of responses



Faculty: Which of the following activities have you done in the last year (Select all that apply)?

percentage of responses



Interest in Library Services

Please rate your level of interest in using Library services for the following:

Undergrad						
	Not at all interested	Slightly interested	Moderately interested	Very interested	Extremely interested	Does not apply
Help with starting and conducting research	10.47%	20.47%	33.06%	19.53%	12.71%	3.76%
Help with finding materials for my assignments and other interests	8.36%	21.08%	30.04%	24.03%	13.55%	2.94%
Help with incorporating digital content and technologies into my assignments	19.67%	30.62%	25.91%	13.43%	6.60%	3.77%
Explore new forms of academic work (e.g. 3D printing, etc.)	15.67%	24.50%	24.03%	19.43%	12.96%	3.42%
Training in tools for analyzing or manipulating digital content (geographic data ..., etc.)	17.81%	23.35%	24.88%	19.58%	9.91%	4.48%
Training in how to use archives or other primary sources	18.63%	29.60%	26.89%	14.27%	8.25%	2.36%
Help with finding and/or working with data sets	22.52%	25.47%	23.70%	16.16%	8.37%	3.77%
How to cite and incorporate works of others in my courses, presentations, and pub ...	16.14%	25.32%	25.80%	17.79%	12.01%	2.94%

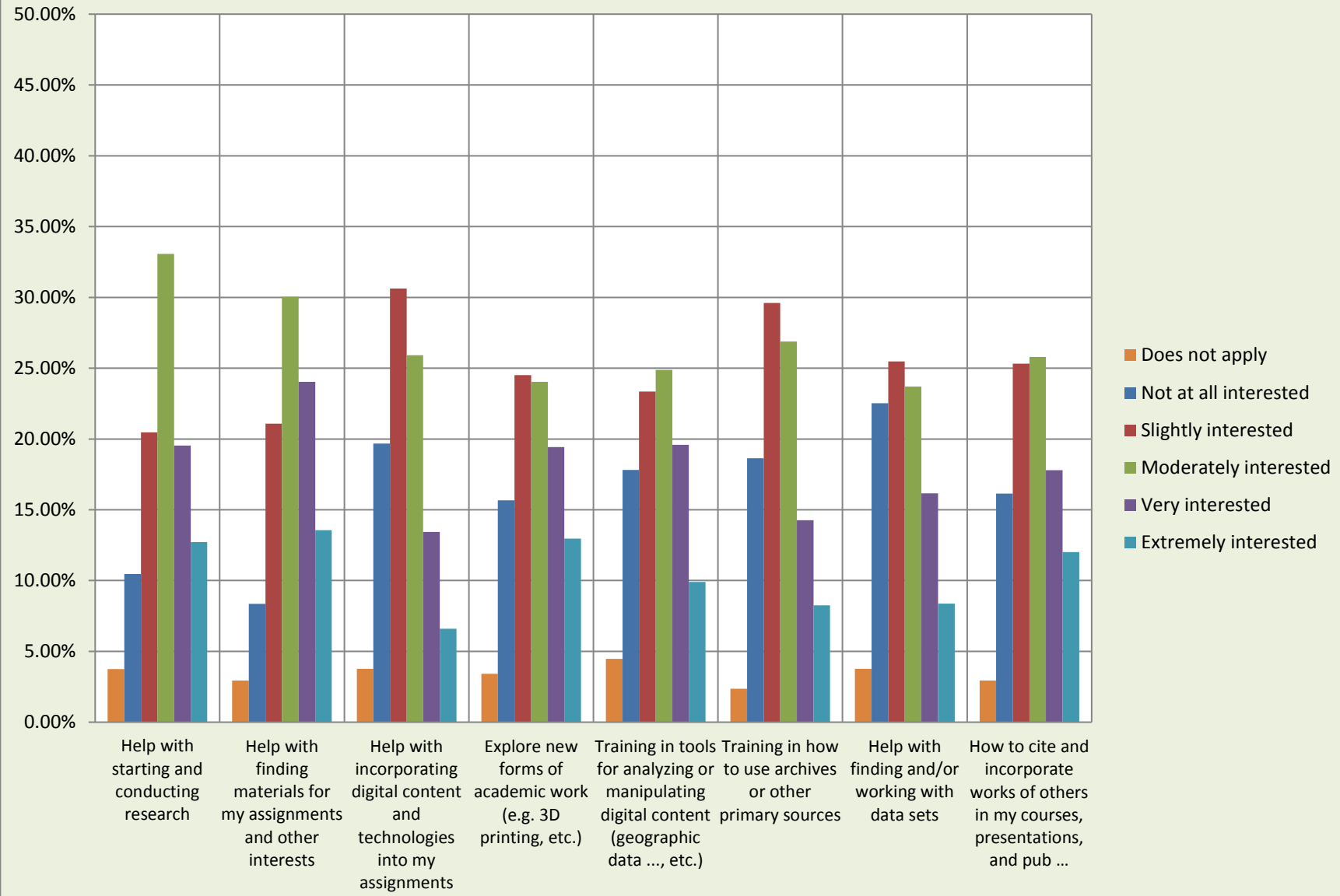
Grad						
	Not at all interested	Slightly interested	Moderately interested	Very interested	Extremely interested	Does not apply
Discover and access new material in my field	1.25%	5.00%	15.00%	27.50%	50.00%	1.25%
Get help creating or incorporating digital content	17.50%	18.75%	33.75%	11.25%	13.75%	5.00%
Maximize the use of archives or other primary sources	10.00%	13.75%	22.50%	25.00%	26.25%	2.50%
Create, analyze, and/or share data sets	13.75%	7.50%	33.75%	18.75%	21.25%	5.00%
Connect with scholars/researchers in other disciplines	5.00%	20.00%	40.00%	16.25%	16.25%	2.50%
Preserve my scholarly work for the future	8.75%	17.50%	25.00%	31.25%	15.00%	2.50%
Make my scholarly work open to other researchers	10.00%	21.25%	20.00%	26.25%	18.75%	3.75%
Understand or negotiate author agreements for my publications	22.50%	21.25%	15.00%	17.50%	15.00%	8.75%
Get more information on copyright	26.25%	22.50%	10.00%	18.75%	16.25%	6.25%
Explore new methods of digital scholarship	15.00%	20.00%	21.25%	26.25%	13.75%	3.75%
Explore open educational resources	16.25%	11.25%	21.25%	26.25%	21.25%	3.75%

Interest in Library Services

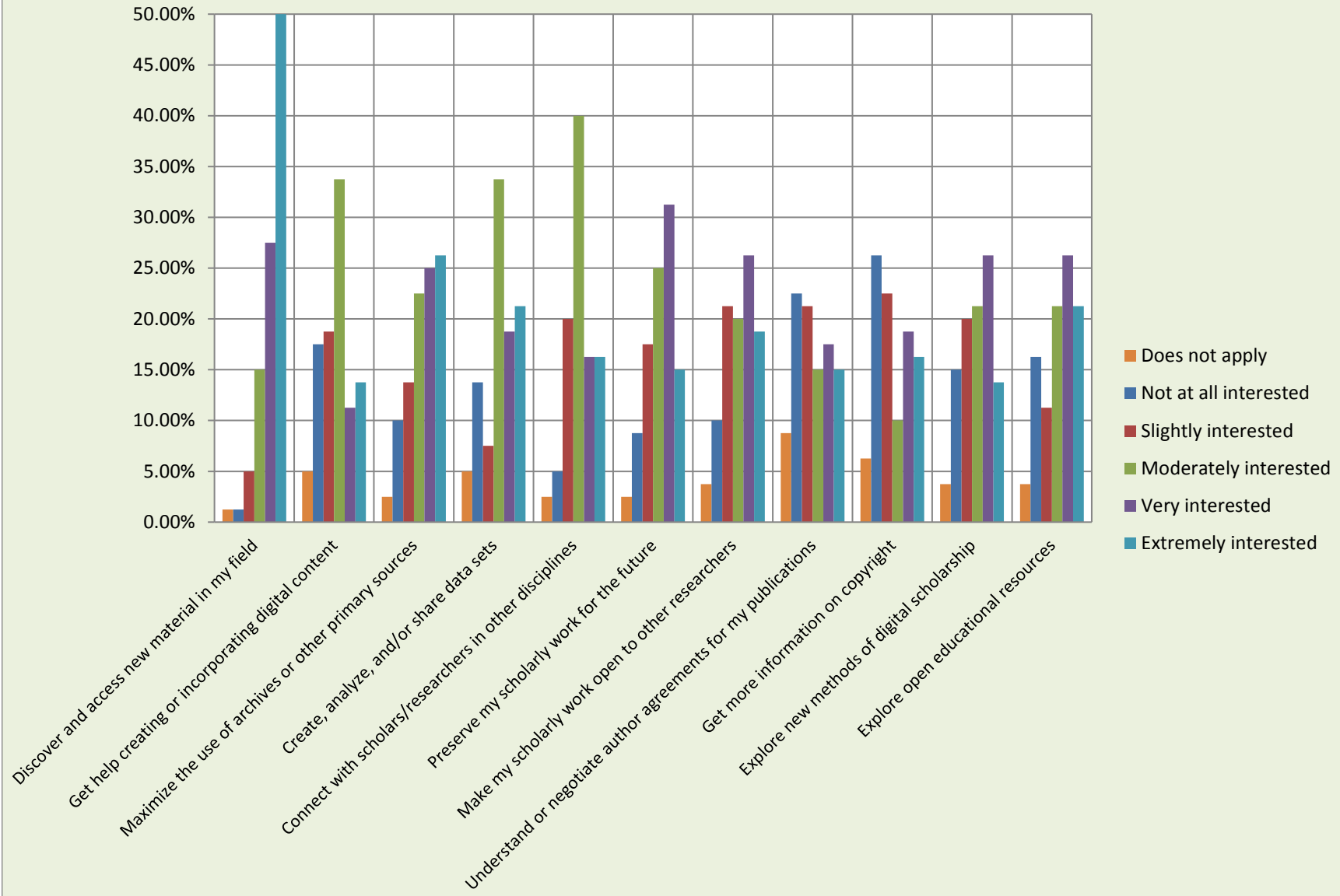
Please rate your level of interest in using Library services for the following:

Faculty						
	Not at all interested	Slightly interested	Moderately interested	Very interested	Extremely interested	Does not apply
Discover and access new material in my field	4.46%	8.04%	8.93%	31.25%	45.54%	1.79%
Get help creating or incorporating digital content	9.82%	19.64%	27.68%	21.43%	14.29%	7.14%
Maximize the use of archives or other primary sources	13.51%	15.32%	23.42%	18.02%	20.72%	9.01%
Create, analyze, and/or share data sets	23.64%	19.09%	22.73%	9.09%	9.09%	16.36%
Connect with scholars/researchers in other disciplines	17.12%	18.02%	32.43%	11.71%	9.01%	11.71%
Preserve my scholarly work for the future	15.32%	14.41%	28.83%	13.51%	18.92%	9.01%
Make my scholarly work open to other researchers	16.96%	14.29%	25.00%	15.18%	19.64%	8.93%
Understand or negotiate author agreements for my publications	27.68%	18.75%	21.43%	8.93%	10.71%	12.50%
Get more information on copyright	22.32%	23.21%	24.11%	8.93%	12.50%	8.93%
Explore new methods of digital scholarship	11.61%	18.75%	25.00%	18.75%	19.64%	6.25%
Explore open educational resources	9.26%	14.81%	23.15%	23.15%	24.07%	5.56%

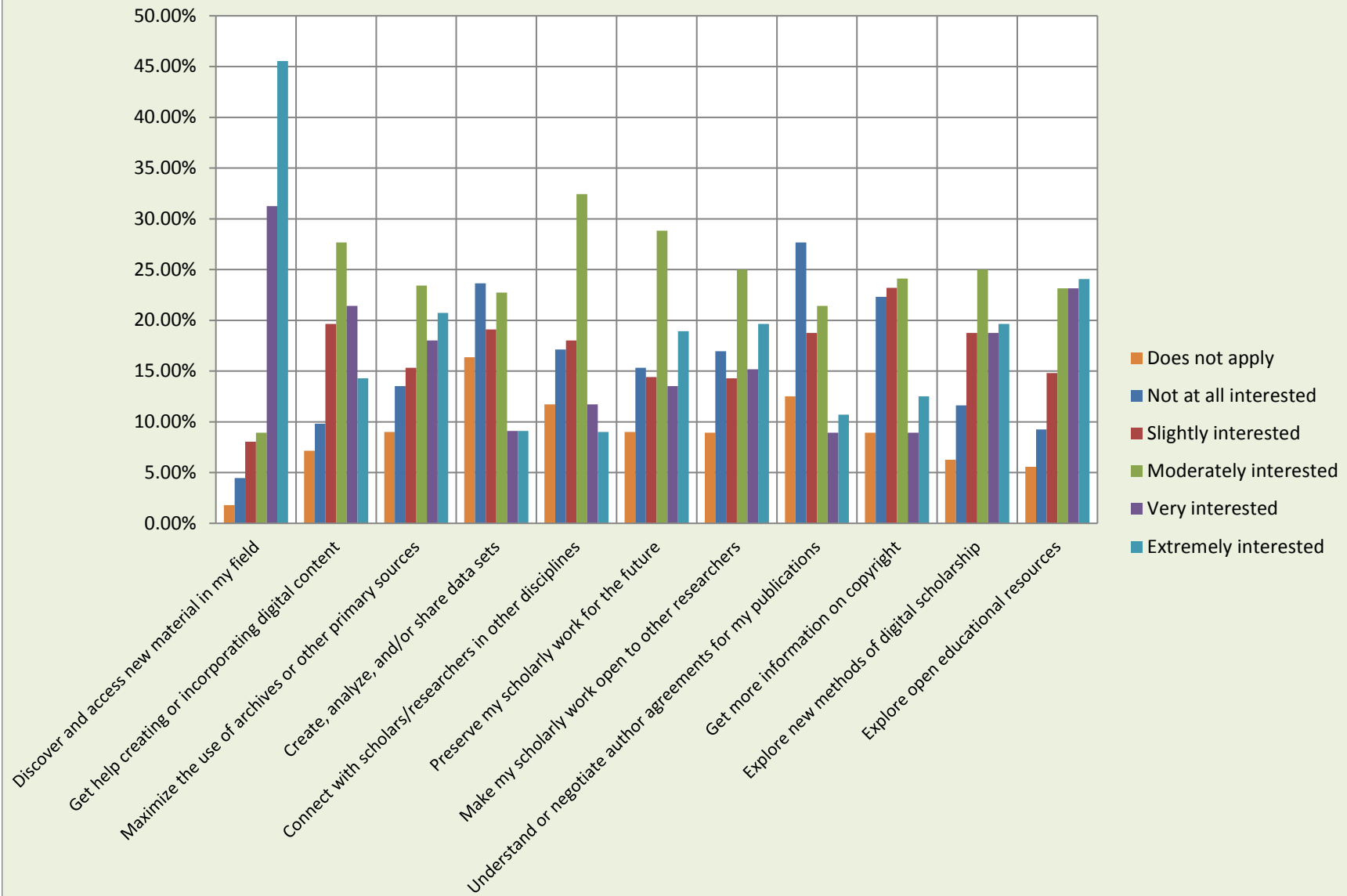
Undergrad Interest in Services



Graduate Interest in Services



Faculty Interest in Services



Contributions to Academic Work

Please rate how Library collections, services, and spaces contribute to your work.

Undergrad

	Does not contribute	Slightly contributes	Moderately contributes	Contributes very much	Contributes extensively	Does not apply
Helps me study and work more efficiently	4.09%	9.55%	21.22%	34.49%	27.67%	2.98%
Provides materials valuable to my work	8.71%	24.63%	27.49%	22.01%	13.43%	3.73%
Provides access to the equipment/technology I need	11.80%	21.12%	27.70%	22.36%	10.81%	6.21%
Improves the quality of my academic work	5.47%	12.81%	28.11%	33.33%	17.91%	2.36%
Helps me work collaboratively	7.61%	14.34%	25.19%	31.92%	17.46%	3.49%
Prepares me for future graduate school or a career	13.68%	20.77%	27.11%	19.03%	11.19%	8.21%

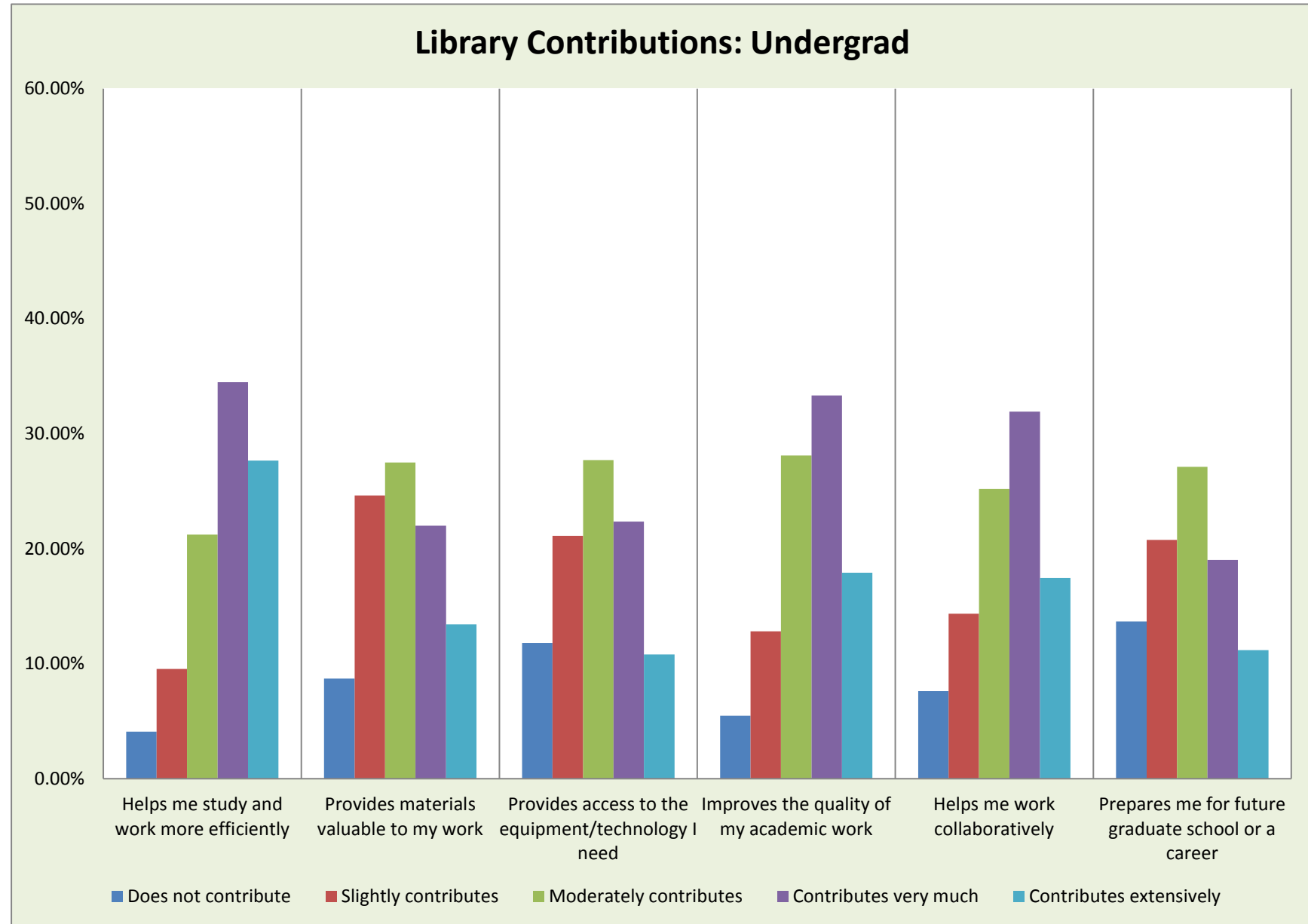
Grad

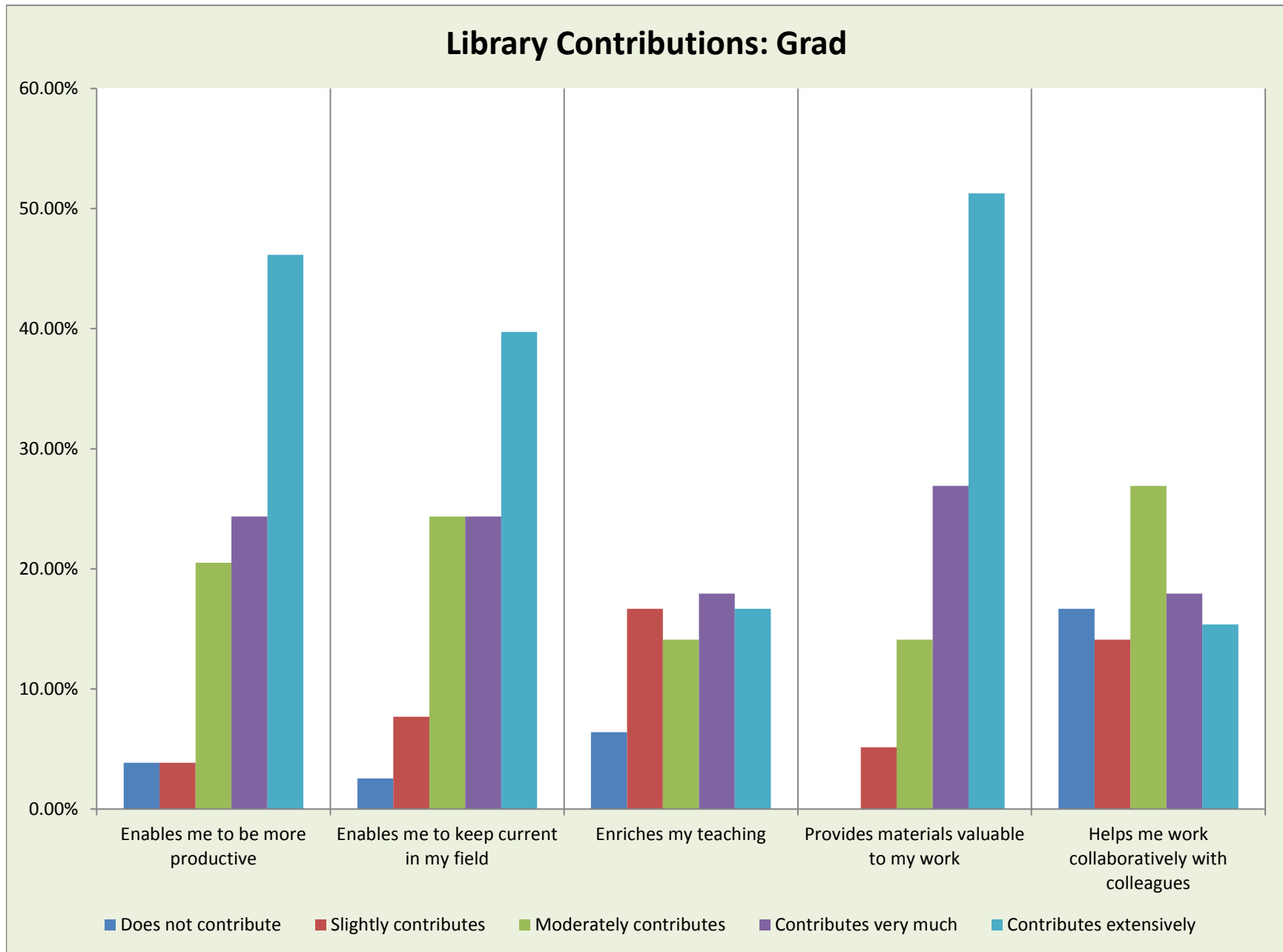
	Does not contribute	Slightly contributes	Moderately contributes	Contributes very much	Contributes extensively	Does not apply
Enables me to be more productive	3.85%	3.85%	20.51%	24.36%	46.15%	1.28%
Enables me to keep current in my field	2.56%	7.69%	24.36%	24.36%	39.74%	1.28%
Enriches my teaching	6.41%	16.67%	14.10%	17.95%	16.67%	28.21%
Provides materials valuable to my work	0.00%	5.13%	14.10%	26.92%	51.28%	2.56%
Helps me work collaboratively with colleagues	16.67%	14.10%	26.92%	17.95%	15.38%	8.97%

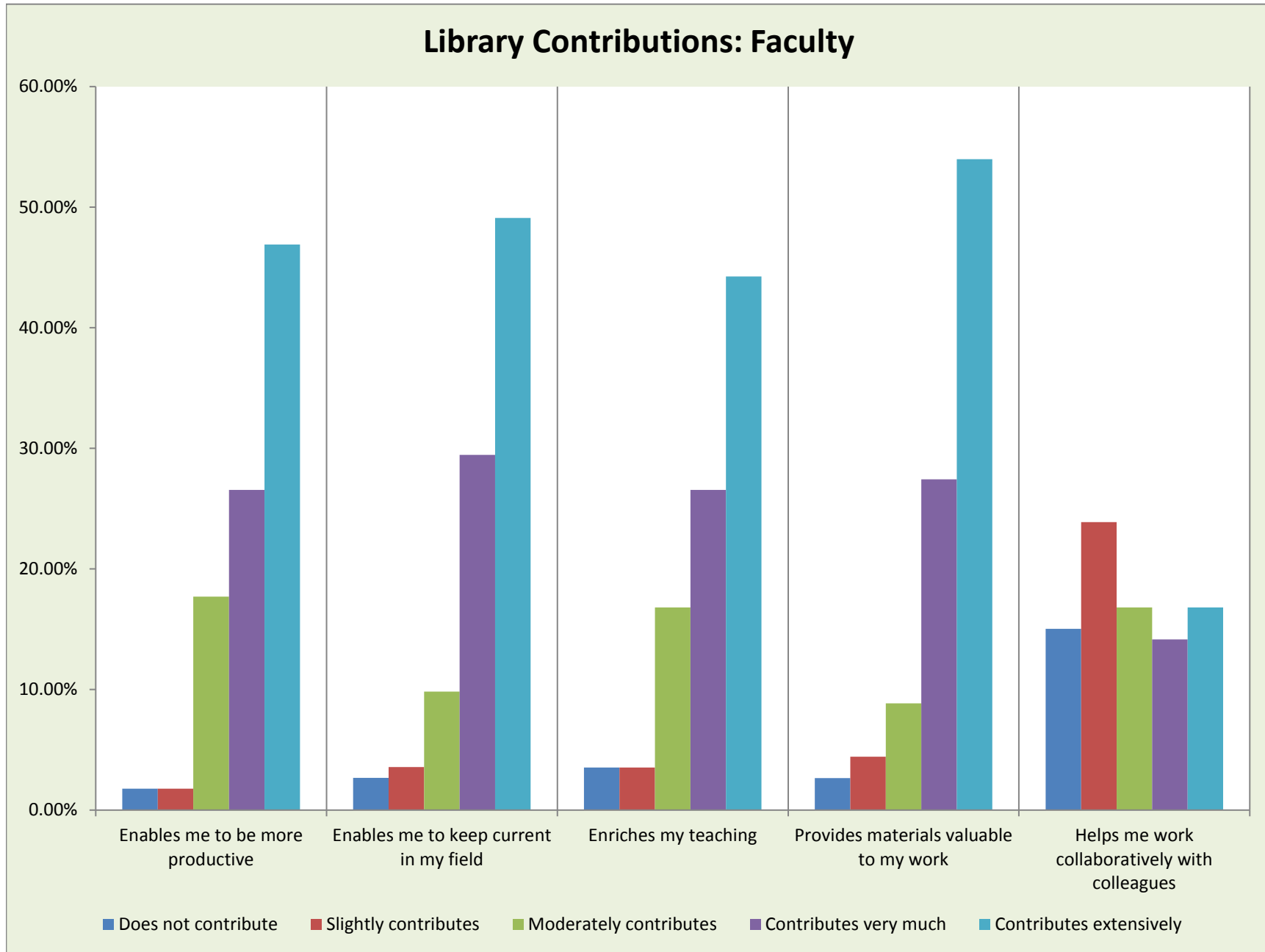
Faculty

	Does not contribute	Slightly contributes	Moderately contributes	Contributes very much	Contributes extensively	Does not apply
Enables me to be more productive	1.77%	1.77%	17.70%	26.55%	46.90%	5.31%
Enables me to keep current in my field	2.68%	3.57%	9.82%	29.46%	49.11%	5.36%
Enriches my teaching	3.54%	3.54%	16.81%	26.55%	44.25%	5.31%
Provides materials valuable to my work	2.65%	4.42%	8.85%	27.43%	53.98%	2.65%
Helps me work collaboratively with colleagues	15.04%	23.89%	16.81%	14.16%	16.81%	13.27%

Contributions to Academic Work



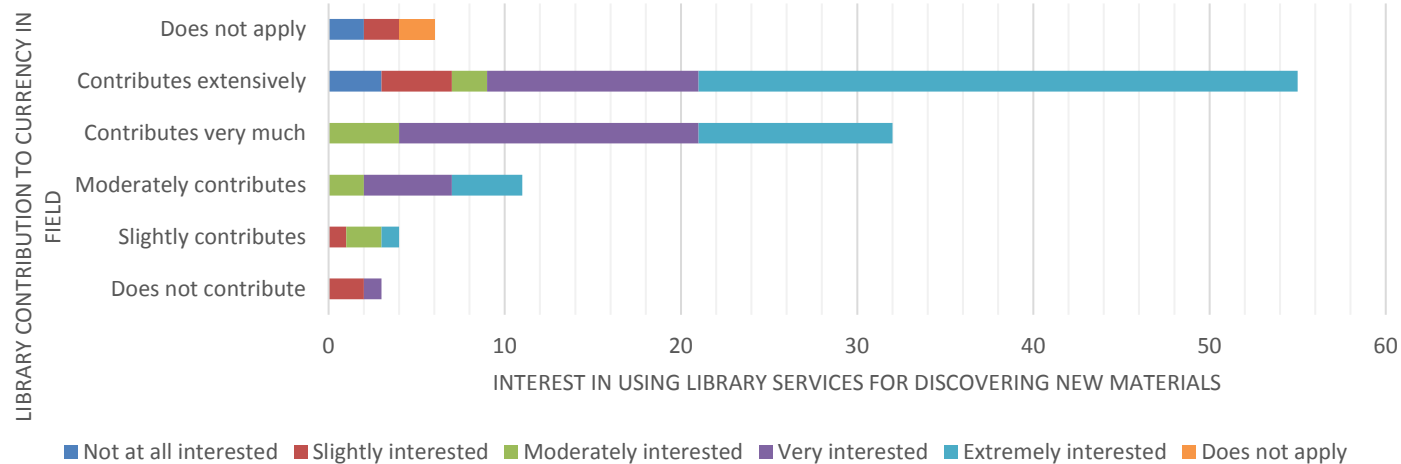




Faculty: New Material and Currency in Field

Please rate how Library collections, services, and spaces contribute to your work. - Enables me to keep current in my field		Please rate your level of interest in using Library services for the following: - Discover and access new material in my field						
		Not at all interested	Slightly interested	Moderately interested	Very interested	Extremely interested	Does not apply	Total
	Does not contribute	0	2	0	1	0	0	3
	Slightly contributes	0	1	2	0	1	0	4
	Moderately contributes	0	0	2	5	4	0	11
	Contributes very much	0	0	4	17	11	0	32
	Contributes extensively	3	4	2	12	34	0	55
	Does not apply	2	2	0	0	0	2	6
	Total	5	9	10	35	50	2	111

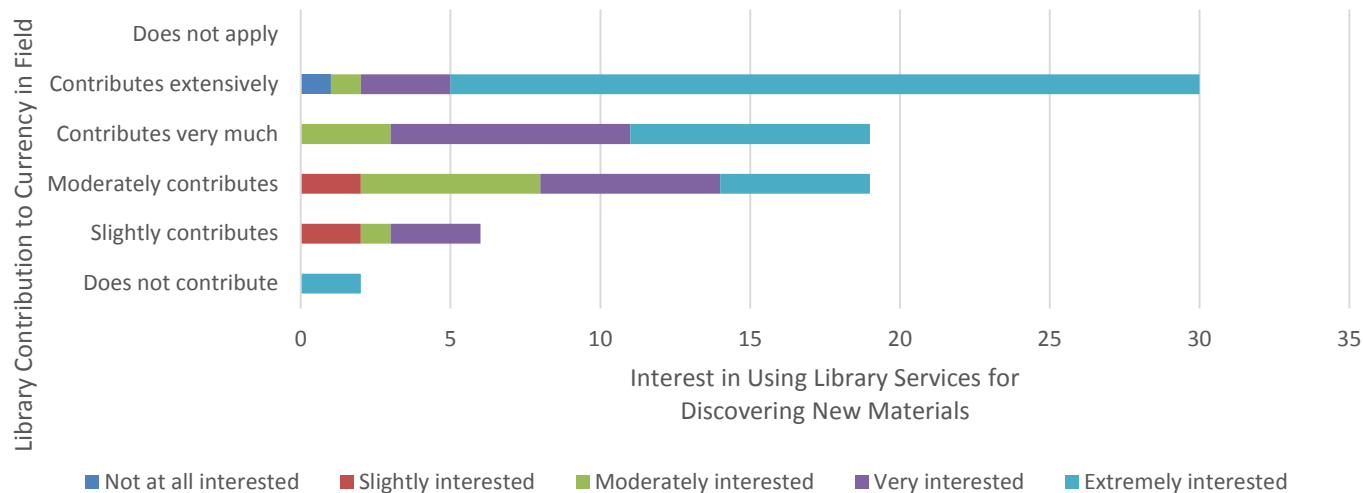
Faculty: New Materials and Currency in Field



Graduate Student: New Materials and Library Contributions

Please rate how Library collections, services, and spaces contribute to your work. - Enables me to keep current in my field		Please rate your level of interest in using Library services for the following: - Discover and access new material in my field					
		Not at all interested	Slightly interested	Moderately interested	Very interested	Extremely interested	Total
	Does not contribute	0	0	0	0	2	2
	Slightly contributes	0	2	1	3	0	6
	Moderately contributes	0	2	6	6	5	19
	Contributes very much	0	0	3	8	8	19
	Contributes extensively	1	0	1	3	25	30
	Does not apply	0	0	0	0	0	0
	Total	1	4	11	20	40	76

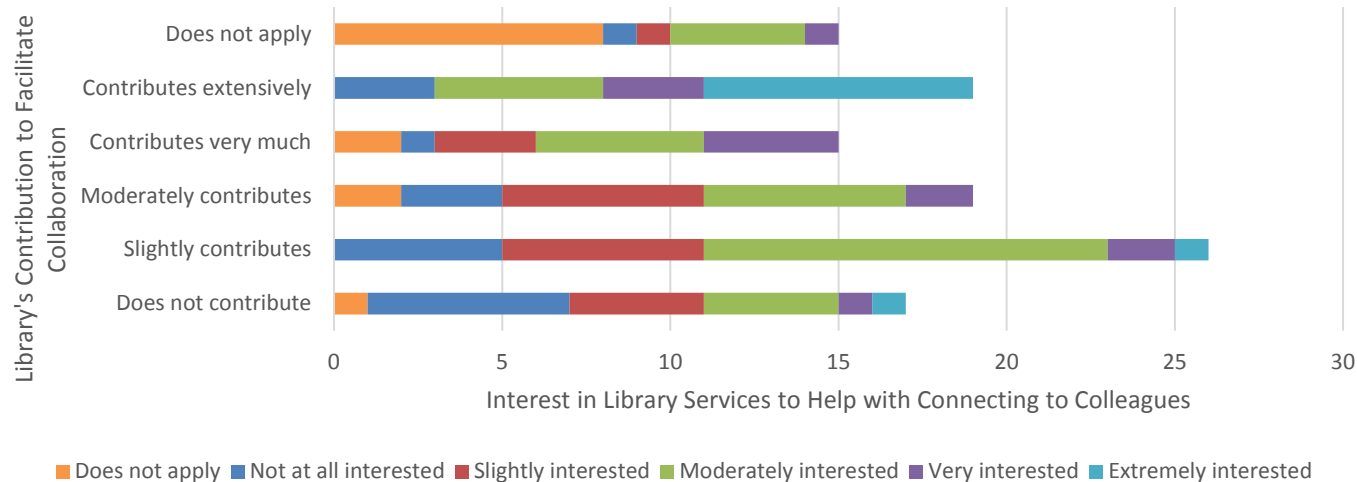
Graduate: New Materials and Currency in Field



Faculty: Connecting with Colleagues

Please rate how Library collections, services, and spaces contribute to your work. - Helps me work collaboratively with colleagues		Please rate your level of interest in using Library services for the following: - Connect with scholars/researchers in other disciplines						
		Not at all interested	Slightly interested	Moderately interested	Very interested	Extremely interested	Does not apply	Total
	Does not contribute	6	4	4	1	1	1	17
	Slightly contributes	5	6	12	2	1	0	26
	Moderately contributes	3	6	6	2	0	2	19
	Contributes very much	1	3	5	4	0	2	15
	Contributes extensively	3	0	5	3	8	0	19
	Does not apply	1	1	4	1	0	8	15
	Total	19	20	36	13	10	13	111

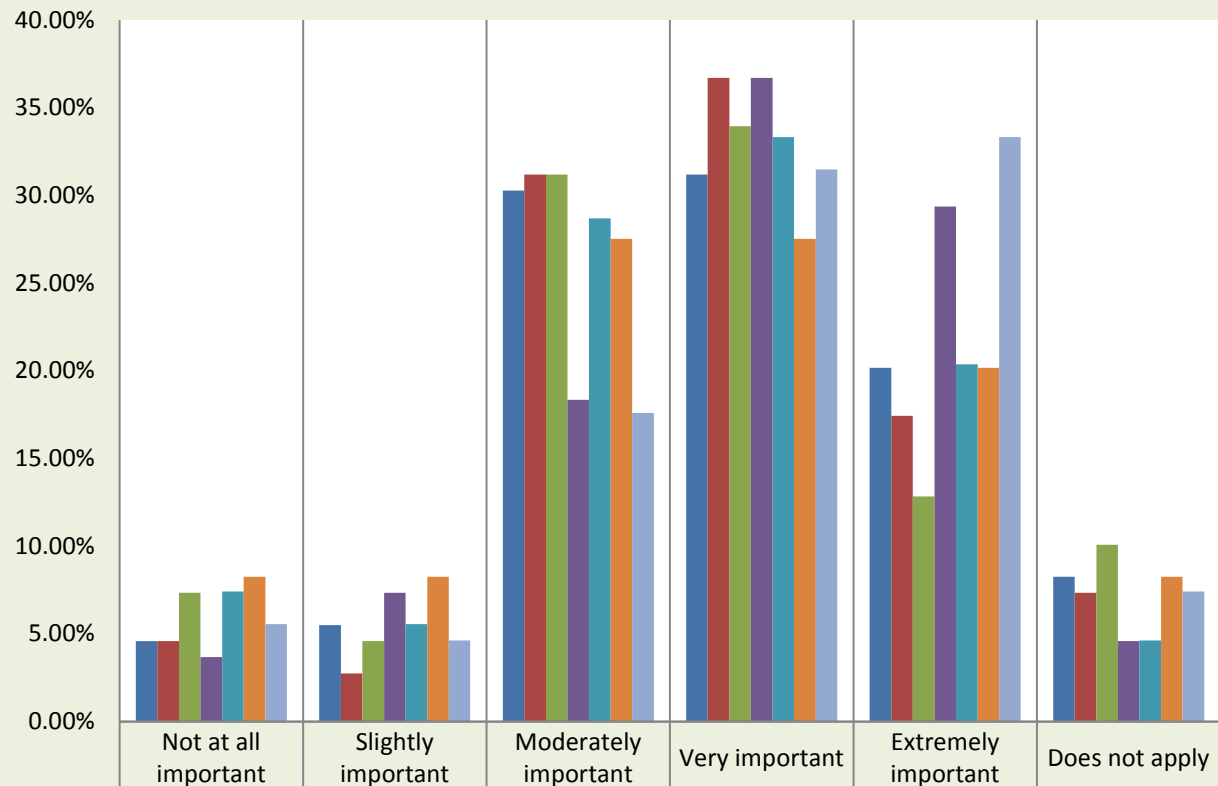
Faculty: Library and Collaboration



Material Affordability Concerns

Faculty: Please rate the importance of the following when you assemble course materials:

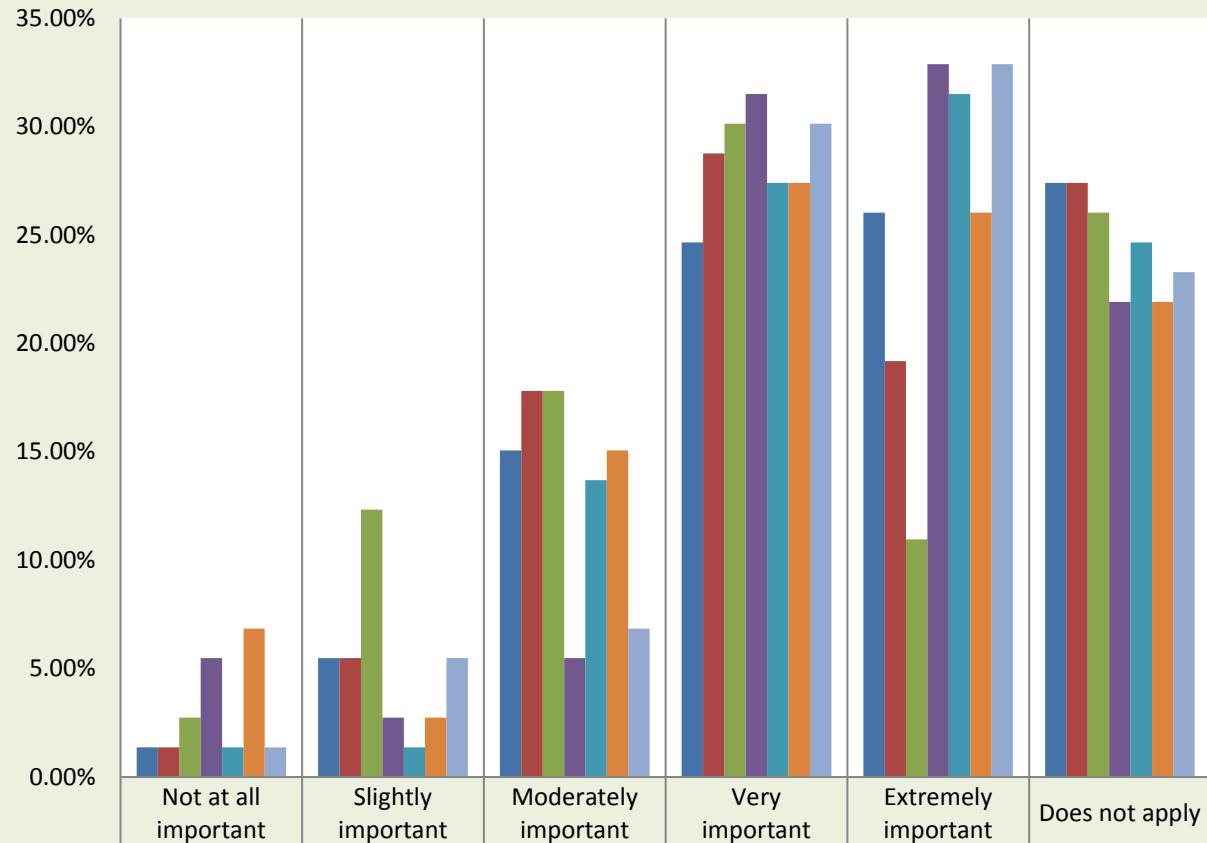
Faculty: Course Material Assembly Considerations



Total cost of all materials for a semester	4.59%	5.50%	30.28%	31.19%	20.18%	8.26%
Cost of individual materials for a course	4.59%	2.75%	31.19%	36.70%	17.43%	7.34%
Time needed to gather a list of course materials	7.34%	4.59%	31.19%	33.94%	12.84%	10.09%
On-line availability	3.67%	7.34%	18.35%	36.70%	29.36%	4.59%
Print availability	7.41%	5.56%	28.70%	33.33%	20.37%	4.63%
Open access materials	8.26%	8.26%	27.52%	27.52%	20.18%	8.26%
Library access	5.56%	4.63%	17.59%	31.48%	33.33%	7.41%

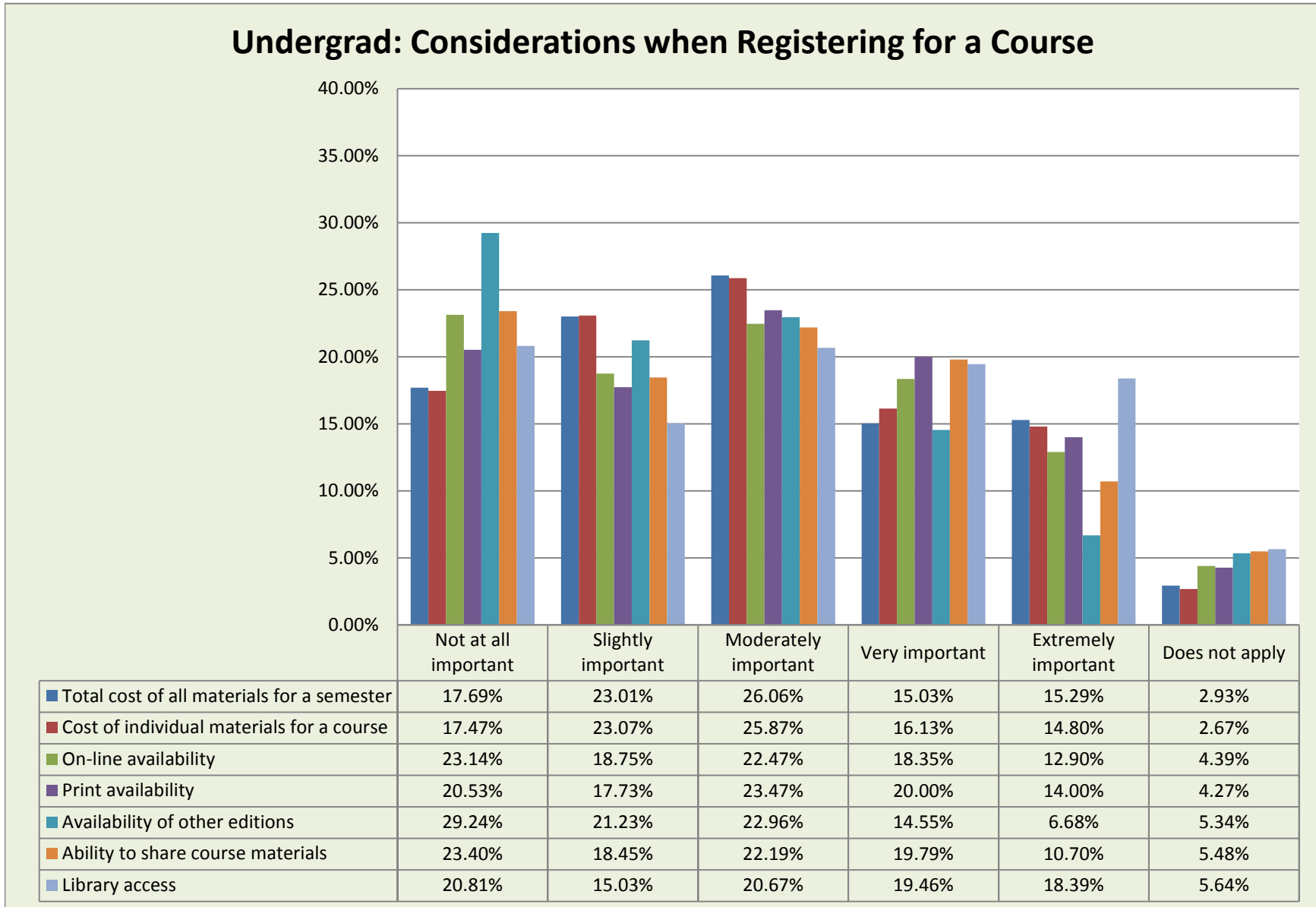
Grad: Please rate the importance of the following when you assemble course materials:

Grad: Course Material Assembly Considerations

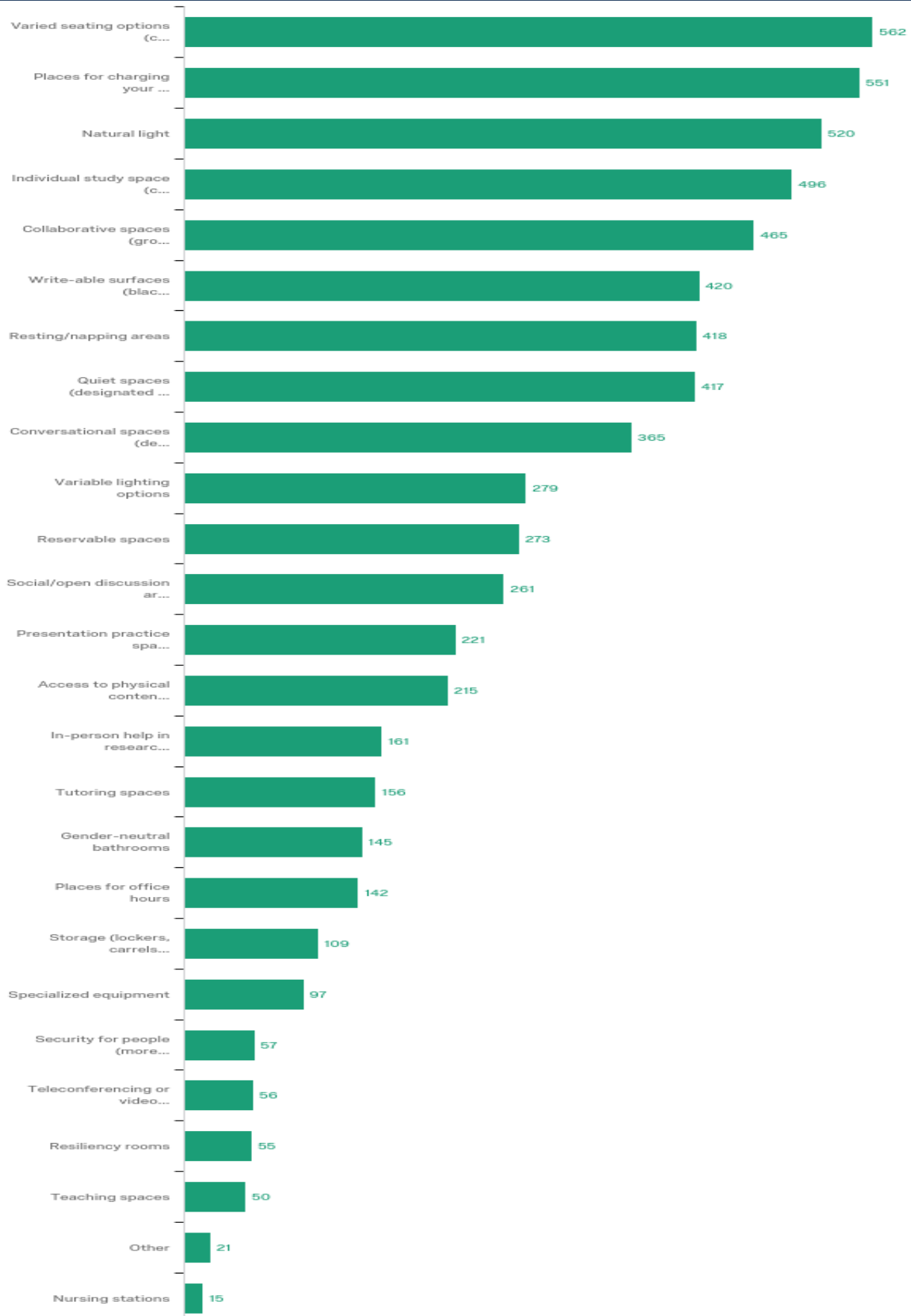


Total cost of all materials for a semester	1.37%	5.48%	15.07%	24.66%	26.03%	27.40%
Cost of individual materials for a course	1.37%	5.48%	17.81%	28.77%	19.18%	27.40%
Time needed to gather a list of course materials	2.74%	12.33%	17.81%	30.14%	10.96%	26.03%
On-line availability	5.48%	2.74%	5.48%	31.51%	32.88%	21.92%
Print availability	1.37%	1.37%	13.70%	27.40%	31.51%	24.66%
Open access materials	6.85%	2.74%	15.07%	27.40%	26.03%	21.92%
Library access	1.37%	5.48%	6.85%	30.14%	32.88%	23.29%

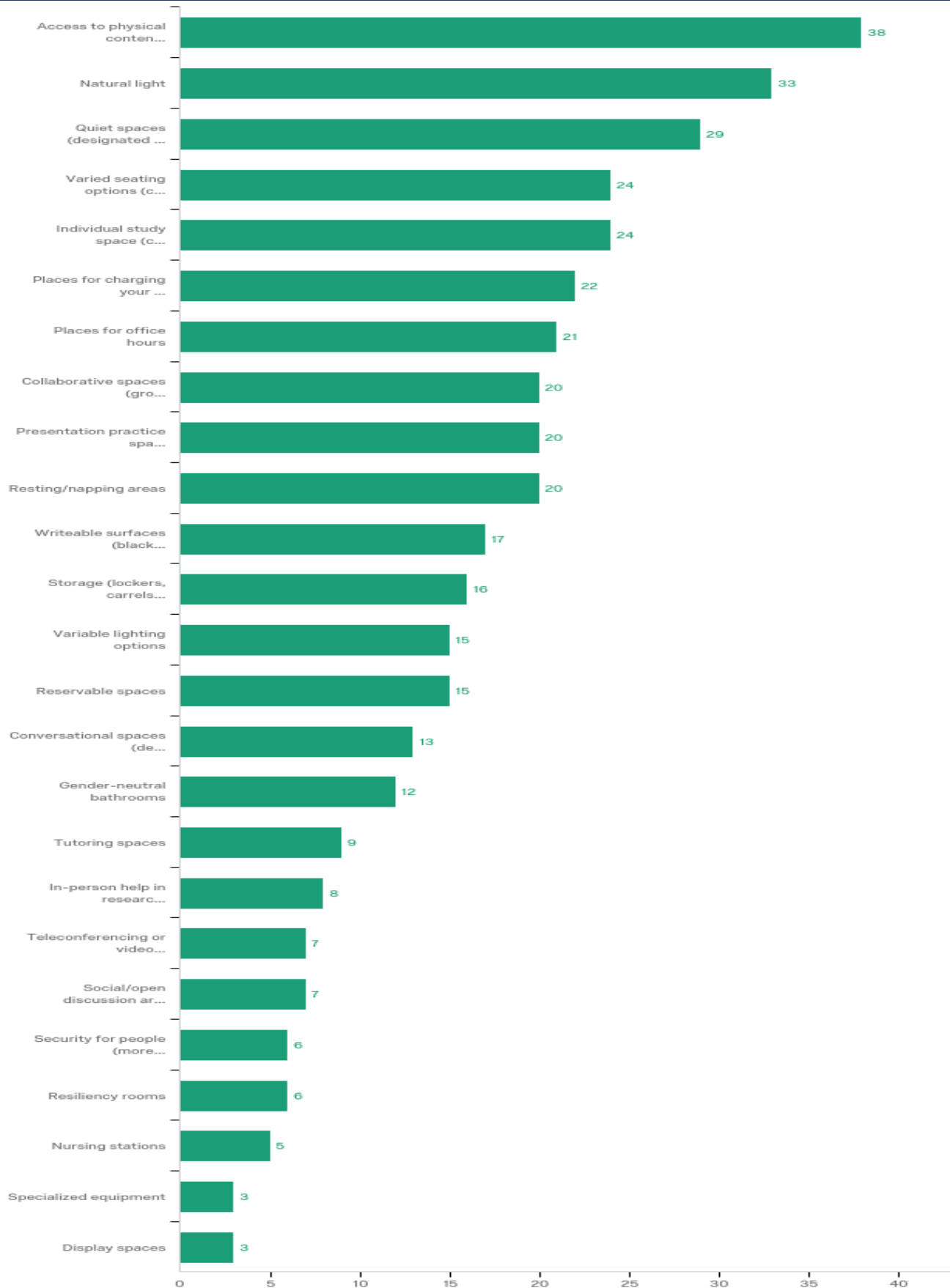
Undergrad: Please rate the importance of the following when you are registering for a course:



Undergrad: Your ability to study, create, or to do research would be enhanced with more:



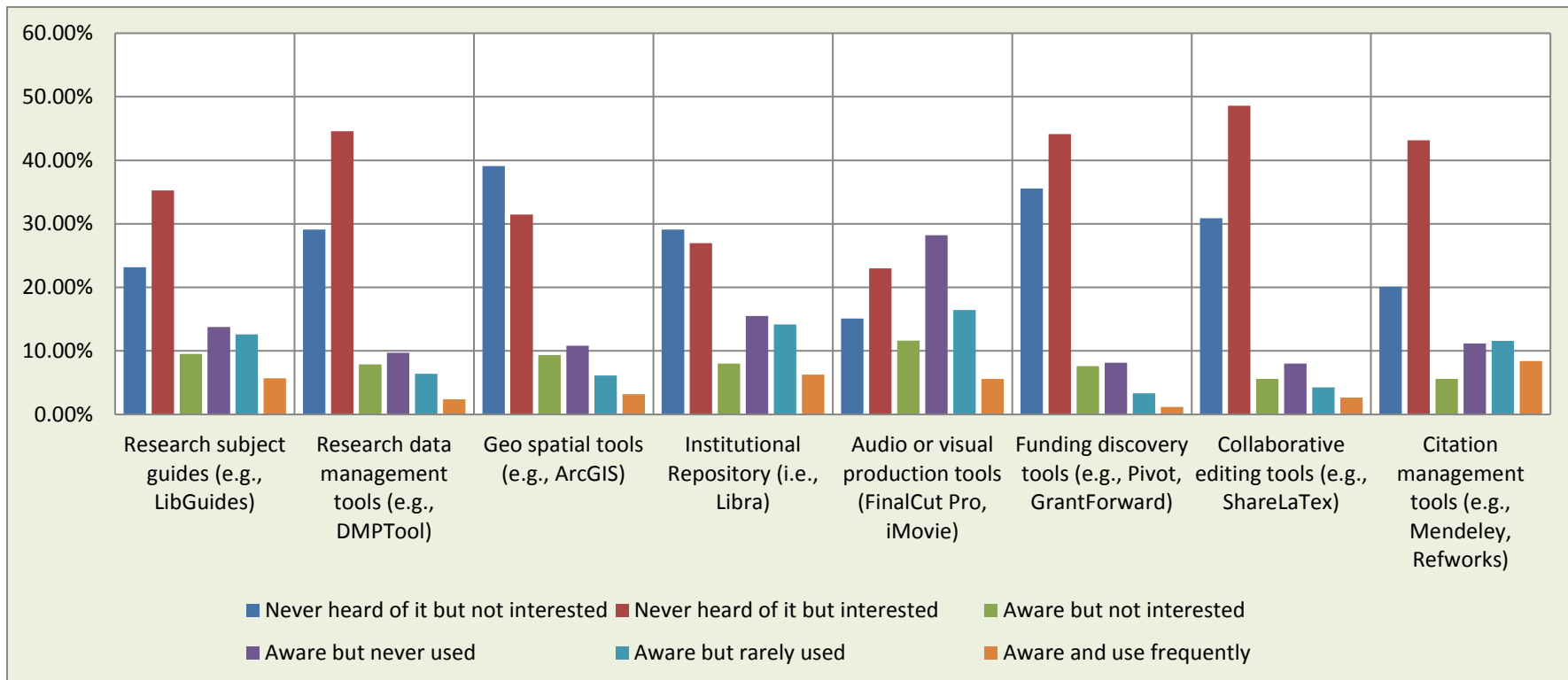
Grad: Your ability to study, create, or to do research would be enhanced with more:



Undergrad Research Tools

Please choose the rating that best indicates your engagement with the following types of research tools:

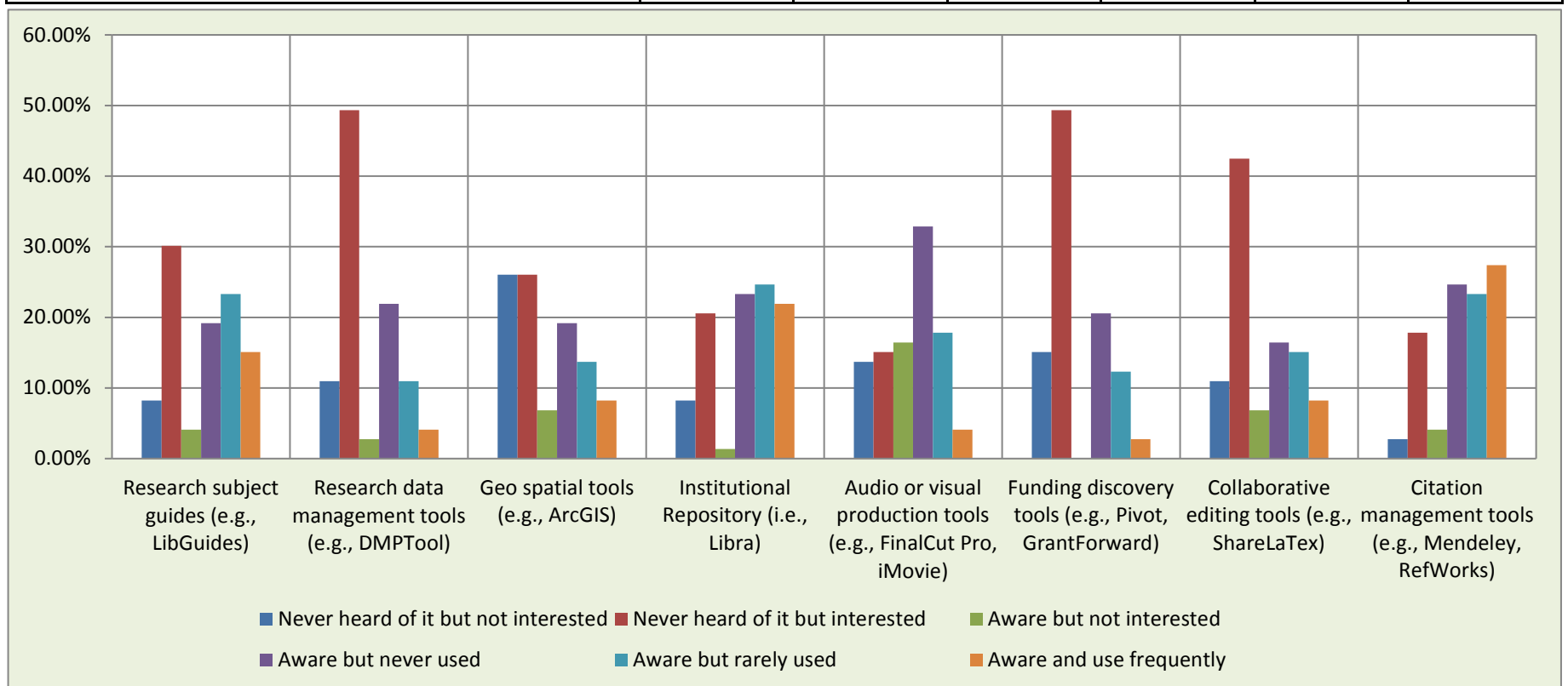
	Never heard of it but not interested	Never heard of it but interested	Aware but not interested	Aware but never used	Aware but rarely used	Aware and use frequently
Research subject guides (e.g., LibGuides)	23.18%	35.23%	9.54%	13.77%	12.58%	5.70%
Research data management tools (e.g., DMPTool)	29.12%	44.55%	7.85%	9.71%	6.38%	2.39%
Geo spatial tools (e.g., ArcGIS)	39.07%	31.47%	9.33%	10.80%	6.13%	3.20%
Institutional Repository (i.e., Libra)	29.11%	26.97%	8.01%	15.49%	14.15%	6.28%
Audio or visual production tools (FinalCut Pro, iMovie)	15.11%	22.99%	11.63%	28.21%	16.44%	5.61%
Funding discovery tools (e.g., Pivot, GrantForward)	35.56%	44.12%	7.62%	8.16%	3.34%	1.20%
Collaborative editing tools (e.g., ShareLaTeX)	30.89%	48.60%	5.59%	7.99%	4.26%	2.66%
Citation management tools (e.g., Mendeley, Refworks)	20.11%	43.14%	5.59%	11.19%	11.58%	8.39%



Grad Research Tools

Please choose the rating that best indicates your engagement with the following types of research tools:

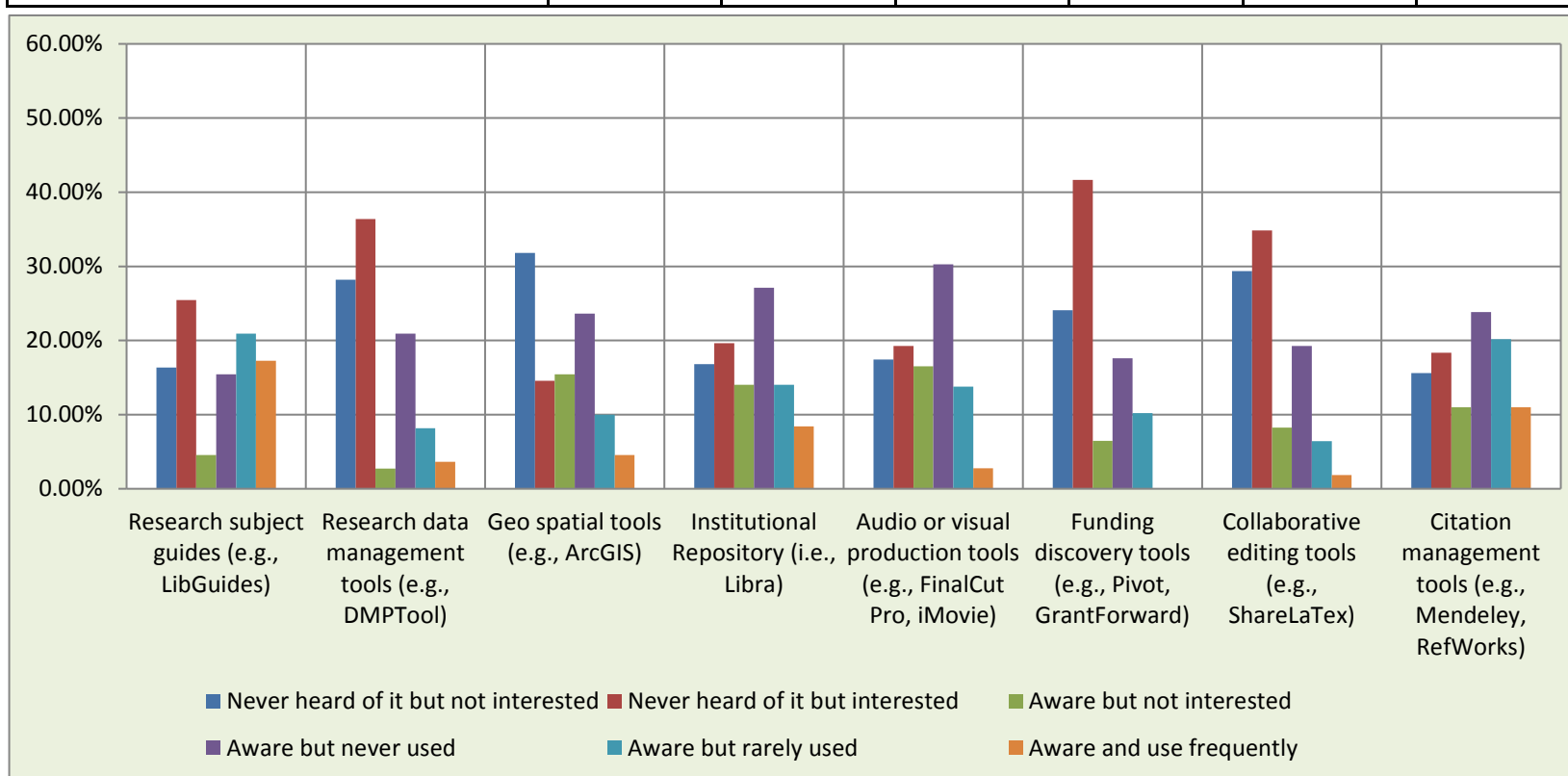
	Never heard of it but not interested	Never heard of it but interested	Aware but not interested	Aware but never used	Aware but rarely used	Aware and use frequently
Research subject guides (e.g., LibGuides)	8.22%	30.14%	4.11%	19.18%	23.29%	15.07%
Research data management tools (e.g., DMPTool)	10.96%	49.32%	2.74%	21.92%	10.96%	4.11%
Geo spatial tools (e.g., ArcGIS)	26.03%	26.03%	6.85%	19.18%	13.70%	8.22%
Institutional Repository (i.e., Libra)	8.22%	20.55%	1.37%	23.29%	24.66%	21.92%
Audio or visual production tools (e.g., FinalCut Pro, iMovie)	13.70%	15.07%	16.44%	32.88%	17.81%	4.11%
Funding discovery tools (e.g., Pivot, GrantForward)	15.07%	49.32%	0.00%	20.55%	12.33%	2.74%
Collaborative editing tools (e.g., ShareLaTeX)	10.96%	42.47%	6.85%	16.44%	15.07%	8.22%
Citation management tools (e.g., Mendeley, RefWorks)	2.74%	17.81%	4.11%	24.66%	23.29%	27.40%



Faculty Research Tools

Please select the rating that most closely indicates your engagement with the following types of research tools:

	Never heard of it but not interested	Never heard of it but interested	Aware but not interested	Aware but never used	Aware but rarely used	Aware and use frequently
Research subject guides (e.g., LibGuides)	16.36%	25.45%	4.55%	15.45%	20.91%	17.27%
Research data management tools (e.g., DMPTool)	28.18%	36.36%	2.73%	20.91%	8.18%	3.64%
Geo spatial tools (e.g., ArcGIS)	31.82%	14.55%	15.45%	23.64%	10.00%	4.55%
Institutional Repository (i.e., Libra)	16.82%	19.63%	14.02%	27.10%	14.02%	8.41%
Audio or visual production tools (e.g., FinalCut Pro, iMovie)	17.43%	19.27%	16.51%	30.28%	13.76%	2.75%
Funding discovery tools (e.g., Pivot, GrantForward)	24.07%	41.67%	6.48%	17.59%	10.19%	0.00%
Collaborative editing tools (e.g., ShareLaTeX)	29.36%	34.86%	8.26%	19.27%	6.42%	1.83%
Citation management tools (e.g., Mendeley, RefWorks)	15.60%	18.35%	11.01%	23.85%	20.18%	11.01%



Undergrad: What do you value most about the Library?



Grad: What do you value most about the Library?



Faculty: What do you value most about the Library?

